

Assign important issues to the project lead

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Use case

In the following use case the issue gets automatically **assigned** to the **project lead**, if the priority was set to **Highest**.



Configuration

1

Add the [Update or copy field values](#) post function to the desired transition or create a new transition.

You might want to add the post function to the **create transition** of the workflow so that the post function gets executed every time a new issue is created.

2

Target issue

Choose **Current issue**

3

Fields

Choose **Assignee**

4

Value

In the **popup**, choose the value **Set field value manually (parser expression)**

5

Expression

Set it to **Basic text** and use the following expression

```
%{issue.project.lead}
```

6

Conditional execution

```
%{issue.priority} = "Highest"
```

By using this conditional execution, the assignee will only be updated, if the priority was set to **Highest**.

User

Choose **Current user**



Screenshots

Update parameters of the Update or copy field values Function for this transition.

Update parameters of the Update or copy field values Function for this transition.

Basic configuration *

Define the required parameters needed to execute this post function.

Target issue *

Current issue

Select the issues to be updated.

Fields *

Define the fields to be updated.

Field	Value	Write protection
Assignee	Parser expression %{issue.project.lead}	
Add field		

> Additional options

Conditional execution

The post function will only be executed if the following condition (a logical expression) is met.

Expression

1 %{issue.priority} = "Highest"

The expression must return true or false.

> Run as

Update or copy field values



Documentation

Update one or multiple issue fields or copy field values across the same issue or related issues (parent / child, Epic / Story, linked issues and mai more).

Workflow

JWT 3.0.0 Use cases



Examples















Pick one of the following example configurations and get started in no time. More details will be provided upon your selection.

- Assign issue to current user
- Keep parent's priority in sync
- Assign important issues to the project lead



Related use cases

Use case	JWT feature	Workflow function	Parser functions	Label
Add days skipping weekends and holidays to a Date Picker field		Update or copy field values	addTime()	
Add or remove request participants		Update or copy field values		
Add watchers ignoring inactive users		Update or copy field values	usersInGroup() isActive() toString() filterByPredicate()	
Assign important issues to the project lead		Update or copy field values		
Assign issue to current user		Update or copy field values		

Automatically fill an insight custom field after a transition		Update or copy field values	
Change the assignee to the next evaluator		Update or copy field values	first() toStringList()
Create an internal Service Management comment on linked issues		Update or copy field values	
Keep parent issue's priority in sync		Update or copy field values	
Keep track of important status updates		Update or copy field values Fields required or changed	dateTimeToString()
Match several values of a list		Update or copy field values	toString() distinct() filterByPredicate()
Prioritize the issues globally		Update or copy field values	indexOf() previousValue() issuesFromJQL()
Set a date on the same week day on alternate weeks		Update or copy field values	addDays() nextDayOfTheWeek() modulus() weekOfTheYear() datePart()
Set a Date Picker field to the nth day of the month		Update or copy field values	dayOfTheMonth() lastDayOfTheMonth() addDays()
Set assignee based on a former assignee		Update or copy field values	previousValue()
Set Due Date with latest value among sub-tasks		Update or copy field values	fieldValue() max() siblingSubtasks()
Set fix version based on its start and release date		Update or copy field values	toString() textOnStringList() unreleasedVersions() startDates() releaseDates() first()
Set the next fix version		Update or copy field values	floor() toNumber() substring() length()
Shorten the summary to a maximum number of characters		Update or copy field values	substring() length()

If you still have questions, feel free to refer to our [support team](#).