

Set or create JWT user property

This post function is used for **updating** and optionally creating [JWT user properties](#).



Configuration

Target user

Select the **user** to be updated. Temporary text fields must return a user name.

Property key

Enter plain text defining the **user property key** of the property that should be created or updated in [Basic text mode](#).

Property value

Define the **value** the property should be set to in [Basic text mode](#).

Condition execution

You can **optionally** specify a [logical expression](#) to define the circumstances (or conditions) under which the post function should be executed.

The result of the logical expression must return a boolean value of either:

- **true** the post function will be executed
- **false** the post function will **not** be executed

Using the **conditional operator**, even complex or multi-layered conditions can be constructed.

Make sure to learn more about defining logical expressions and browse through the various **examples** here: [Logical mode](#)



Use cases and examples

Use case	JWT feature	Workflow function	Parser functions	Label
Escalate issue to assignee's supervisor		Copy JWT user property	<code>userProperty()</code>	STAFF PICK

If you still have questions, feel free to refer to our [support](#) team.