The calculation row is missing in the Dashboard gadgets. What can I do?

Do you sometimes notice that the calculation row seems to randomly disappear from the dashboard gadgets?

This might be **related to the selected group-by field**. As soon as you group by a **multi-select field** (like Sprint, Components, Labels) and there are issues returned by the given JQL/ filter where **several options in this field are selected**, the **calculation row won't be displayed** since this might lead to an **inconsistency** regarding the calculation.

Example:

Sprint	Sum of Issues	Actual Issue keys that are in the sprint
Sprint 1	2	DEMO-1, **DEMO-2**
Sprint 2	3	**DEMO-2**, DEMO-3, DEMO-4
Total sum	**5**	**4**, because there're only 4 different issues.

To **prevent** this behavior you might want to only **group by a field that has a unique value per issue** (like assignee, issue type or project).