Add comment (use cases)

The Add comment post function creates a comment in the **current**, **parent** or any **issue selected by using a parser expression**. The comment text can be composed of **free text** in combination with various fields using their field codes.

The **comment author** can be selected among various user fields and the **comment visibility** can be restricted to a **project role** or user **group**.

Use cases and examples

Use case	JWT feature	Workflow function	Use case description	Complexity
Add a comment with links to attachments that were just added	⚙	Add comment	A comment will be added to the current issue **with links to the attachments included recently**.	BEGINNER
Add comment when rejecting an issue	⚙	Add comment	When an issue is **rejected**, a comment will be added to the current issue **mentioning the reporter**.	BEGINNER
Add formatted comments automatically	⚙	Add comment	**Add a formatted comment** to the **current issue**. It would be convenient in case that you need to **create a table** or **highlight some important points** in the comment.	BEGINNER
Alert the assignee of important issues	⚙	Add comment	**Add a comment** to an issue **mentioning the assignee**. The comment will **only** be added, if the issue **priority** is set to **"High"** or **"Highest"** to ensure that the assignee will only be alerted for the important issue	BEGINNER
Alert the reporter	⚙	Add comment	Add **a simple comment** to an issue **mentioning the reporter**. This use case might come in handy if you don't want to use extra events in your notification schemes to notify specific users - like the reporter.	BEGINNER
Push status updates to the linked Epic	⚙	Add comment	**Add a comment** to the **linked Epic** including the **summary** and **status** of the current issue. This is helpful when you don't want to keep track of individual Stories and only receive notifications of the linked Epic (e.g. as a watcher or reporter).	BEGINNER
Push status updates to the parent	⚙	Add comment	**Add a comment** to the **parent issue** including the **summary** and **status** of the current issue. This is helpful when you don't want to keep track of individual sub-tasks and only receive notifications of the parent issue (e.g. as a watcher or reporter).	BEGINNER

If you still have questions, feel free to refer to our support team.