

# Alert the assignee of important issues

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## Use case

**Add a comment** to an issue **mentioning the assignee**.

The comment will **only** be added, if the issue **priority** is set to **"High"** or **"Highest"** to ensure that the assignee will only be alerted for the important issue

## Configuration steps

1

### Target issue\*

Select **current issue**.

The comment will be left in the **current issue**.

2

### Comment text\*

Use the following expression:

```
Hi [~accountid:%{issue.assignee}],
this issue needs your attention. Please provide feedback as soon as possible!

Thanks,
%{system.currentUser.displayName}
```

The comment includes a **mention** of the current **assignee**.

3

### Comment author\*

Select **current user**

4

### Comment visibility\*

For this example we choose **unrestricted (all users)**

**All users** with access to the issue will see the comment.

5

## Conditional execution

Use the following expression:

```
%{issue.priority} in ["High", "Highest"]
```

The post function will only be executed and the comment is left if the priority of the issue is **High** or **Highest**.



## Related examples

Use case	JWT feature	Workflow function	Use case description	Complexity
Add a comment with links to attachments that were just added		Add comment	A comment will be added to the current issue <b>with links to the attachments included recently</b> .	BEGINNER
Add comment when rejecting an issue		Add comment	When an issue is <b>rejected</b> , a comment will be added to the current issue <b>mentioning the reporter</b> .	BEGINNER
Add formatted comments automatically		Add comment	<b>Add a formatted comment</b> to the <b>current issue</b> .  It would be convenient in case that you need to <b>create a table</b> or <b>highlight some important points</b> in the comment.	BEGINNER
Alert the assignee of important issues		Add comment	<b>Add a comment</b> to an issue <b>mentioning the assignee</b> .  The comment will <b>only</b> be added, if the issue <b>priority</b> is set to " <b>High</b> " or " <b>Highest</b> " to ensure that the assignee will only be alerted for the important issue	BEGINNER
Alert the reporter		Add comment	<b>Add a simple comment</b> to an issue <b>mentioning the reporter</b> .  This use case might come in handy if you don't want to use extra events in your notification schemes to notify specific users - like the reporter.	BEGINNER
Push status updates to the linked Epic		Add comment	<b>Add a comment</b> to the <b>linked Epic</b> including the <b>summary</b> and <b>status</b> of the current issue.  This is helpful when you don't want to keep track of individual Stories and only receive notifications of the linked Epic (e.g. as a watcher or reporter).	BEGINNER
Push status updates to the parent		Add comment	<b>Add a comment</b> to the <b>parent issue</b> including the <b>summary</b> and <b>status</b> of the current issue.  This is helpful when you don't want to keep track of individual sub-tasks and only receive notifications of the parent issue (e.g. as a watcher or reporter).	BEGINNER

If you still have questions, feel free to refer to our [support](#) team.