

Add watchers based on issue type

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Use case

In Jira it is key feature that always the right people have the right information. To keep track of things, you can watch certain issues to not miss any updates.

In this use case we will use the [Add or remove watchers](#) post function to automatically add watchers to issues based on the issue type.



Prerequisites

The first thing we have to do is to do define which user should be added as watcher for which issue type.

Therefore we use the [Update field based on rules](#) post function:

1

Add the [Update field based on rules](#) post function to the desired workflow transition.

2

Source field

Choose **Issue type**

3

Target field

Choose **Temporary text 1**

4

Rules

1

Click on **Add rule**

Choose **Text comparison**

2

Keyword

Enter

<issuetype>

Replace **<issuetype>** with the actual issue type you want to check against.

3

Value

Enter

<username>

Replace **<username>** with the actual username you want to add as watcher, if the above entered issue type is selected.

5

Repeat the steps above for each issue type you want to check against.

The final configuration could then look something like this:

Rules*

Define the rules for updating the target field and the corresponding target field values.

Mode	Expression	Target field value			
☰ Text	Sub-Task	<input type="text" value="i Aa %system.currentUser"/>	<input checked="" type="checkbox"/>		
☰ Text	Story	<input type="text" value="i Aa admin"/>	<input checked="" type="checkbox"/>		
☰ Text	Epic	<input type="text" value="i Aa eparis"/>	<input checked="" type="checkbox"/>		
<input type="text" value="Add rule"/>					



Configuration

1

Add the [Add or remove watchers](#) post function **right underneath the post function we've previously created.**

2

Mode

Choose **Add users from a field**

3

Field

Choose **Temporary text 1**



Screenshots

Update parameters of the Update field based on rules Function for this transition.

Update parameters of the Update field based on rules Function for this transition.

Basic configuration *

Define the required parameters needed to execute this post function.

Source field *

Issue type

Select the field to be checked against in a text comparison or regular expression rules.

Target field *

Temporary text 1

Select the field to be updated by first matching rule.

Rules *

Define the rules for updating the target field and the corresponding target field values.

Mode	Expression	Target field value				
Text	Sub-Task	<code>%{system.currentUser}</code>	<input checked="" type="checkbox"/>			
Text	Story	admin	<input checked="" type="checkbox"/>			
Text	Epic	eparis	<input checked="" type="checkbox"/>			
Add rule						

> Additional options

> Conditional execution

> Run as

Update field based on rules

Documentation

Update a single issue field according to a set of rules.

Workflow

JWT 3.0.0 Use cases

Update parameters of the Add or remove watchers Function for this transition.

Update parameters of the Add or remove watchers Function for this transition.

Basic configuration *

Define the required parameters needed to execute this post function.

Mode *

Add users from a field

Select the action to be executed.

Field *

Temporary text 1

Select the field containing the users. Text fields must contain a single or comma separated list of user names, group names or project role names.

> Conditional execution

Add or remove watchers

Documentation

Add or remove watchers based on custom fields, project roles or groups.

Info

For adding or removing watchers on a custom target issue, the update issue post function can be used.

Workflow

JWT 3.0.0 Use cases



Related use cases

Use case

JWT feature

Workflow function

Parser functions

Label

Add watchers based on issue type



Add or remove watchers

Set a watcher based on custom field value



Add or remove watchers

If you still have questions, feel free to refer to our [support team](#).