

# Extract the issue priority from the summary

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## Use case

In Jira you have the possibility to create issues via email. But besides setting the summary and description for the issue, there aren't many other configuration options.

In this use case, we are going to extend this functionality to also set the **priority for issues created via email**. The priority has to be **part of the summary** and must be **surrounded with square brackets**.

The summary should look something like this:

```
Issues connecting to the email server [high]
```



## Configuration

1

Add the [Copy excerpted value](#) post function to a workflow transition that fits best for you.

2

### Source field

Choose **Summary**

3

### Target field

Choose **Priority**

## Excerpt configuration

4

### Leading delimiter

Choose **Text (case sensitive)**

5

### Expression

Enter the following Expression:

```
[
```

6

### Trailing delimiter

Choose **Text (case sensitive)**

---

7

### Expression

Enter the following Expression:

8

### Excerpt pattern

Choose **None (copy whole text between the delimiters)**

---

9

### Multiple pattern matchers

Choose **First**

---



Screenshots

Update parameters of the Copy excerpted value Function for this transition.

Update parameters of the Copy excerpted value Function for this transition.

Basic configuration \*

Define the required parameters needed to execute this post function.

Source field \*  
Summary

Select the field to get the value from.

Target field \*  
Priority

Select the field the value will be copied to.

Excerpt configuration \*

Leading delimiter \*  
Text (case sensitive)

Expression  
[ ]

Enter plain text and optionally use field codes, e.g. %issue.summary, to insert field values.

Trailing delimiter \*  
Text (case sensitive)

Expression  
[ ]

Enter plain text and optionally use field codes, e.g. %issue.summary, to insert field values.

Excerpt pattern \*  
None (copy whole text between the delimiters)

Select which pattern will be searched for between the delimiters.

Multiple pattern matches \*  
First

Select which value should be extracted in case of multiple pattern matches.

- > Additional options
- > Conditional execution
- > Run as

Copy excerpted value 

Documentation 

Copy an excerpt of an issue field.

Workflow

JWT 3.0.0 Use cases



 Related use cases

Use case	JWT feature	Workflow function	Parser functions	Label
Extract an email address from the last comment		Copy excerpted value		
Extract the issue priority from the summary		Copy excerpted value		

If you still have questions, feel free to refer to our [support team](#).