

New comment (sends email notifications)

Field code
No field code

 Write

Valid text input	Unlimited text 
Valid numerical input	Numbers are cast to text
Example input	This is a new comment.

Adds a **new comment** to the issue. It **will trigger** any event for email notifications. If you need to suppress email notifications, use [New comment](#) instead.

You can optionally add the parameter **visibility** to set comment visibility.

Simply add : **{visibility=visibility_value}** at the end of the text. This parameter permits the same values as [Last comment's visibility restriction](#).

Examples:

This is a comment only visible to members of the **Administrators project role**: : **{visibility=Administrators}**

This is a comment only visible to **Jira Service Management agents** and collaborators: : **{visibility=jsd_internal}**

This is a comment also visible to **Jira Service Management customers**: : **{visibility=jsd_public}**

The main use case for this virtual field is to add a comment through the [Update or copy field values](#) post function or the [Update field action](#). In this case, you will have to pick this field from the available dropdown menu.

If you just want to add a simple comment, try using one of the following features:

- [Add comment](#) post function for **workflows**
- [Add comment action](#) for **automation rules**