Format the issue's summary according to specified rules

On this page

Use case

To keep your Jira tickets clean, having a **common structure throughout the issue summaries** might be helpful.

In the following use case we're going to use the Format field value post function to format the summary properly.

In our case, all **leading and trailing white spaces** will be removed and **only one white space** will be left **between words**.

In addition, the word **Client** will be replaced with **Customer**.

⚙ Configuration

1 Add the Format field value post function to the desired transition or create a new transition.

> You might want to add the post function to the **create transition** so that the post function will be automatically executed every time a new issue is created.

2 **Field**

Choose **Summary**

3 **White space mode**

Choose:

- Remove all leading white spaces
- Remove all trailing white spaces
- Leave only one space between words

4 **Case mode**

Choose **Capitalize all the whitespace separated words**

5 **Find and replace**
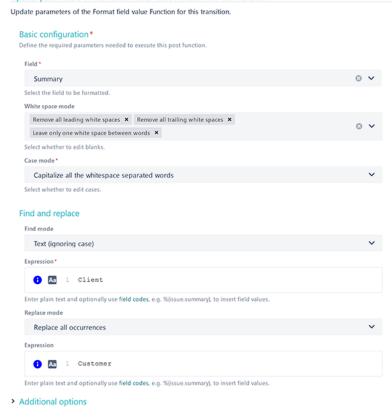
Find mode

1 Choose **Text (ignoring case)**

2 **Expression**

Enter the following expression:

```
Client
```

You can also use another word than **Client** depending on the word you want to replace.

3 **Replace mode**

Choose **Replace all occurrences**

4 **Expression**

Enter the following expression:

```
Customer
```

Screenshots

Update parameters of the Format field value Function for this transition.

Update parameters of the Format field value Function for this transition.

Basic configuration *

Define the required parameters needed to execute this post function.

Field *

| Summary | ⊗ ∨ |

Select the field to be formatted.

White space mode

| Remove all leading white spaces ✕   Remove all trailing white spaces ✕ |
| Leave only one white space between words ✕ | ⊗ ∨ |

Select whether to edit blanks.

Case mode *

| Capitalize all the whitespace separated words | ∨ |

Select whether to edit cases.

Find and replace

Find mode

| Text (ignoring case) | ∨ |

Expression *

| ℹ Aa   1   Client |

Enter plain text and optionally use field codes, e.g. %{issue.summary}, to insert field values.

Replace mode

| Replace all occurrences | ∨ |

Expression

| ℹ Aa   1   Customer |

Enter plain text and optionally use field codes, e.g. %{issue.summary}, to insert field values.

> **Additional options**

> **Conditional execution**

Format field value

Documentation 🔗

Format a field containing text.

Workflow

JWT 3.0.0 Use cases

TO DO

JWT (1471)

IN PROGRESS

📁 Related use cases

Use case	JWT feature	Workflow function	Parser functions	Label
Format the issue's summary according to specified rules	⚙	Format field value		STAFF PICK

If you still have questions, feel free to refer to our support team.