

Inline images in a generated email

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Use case

Within the [Send email](#) post function you have the possibility to attach the **issue attachments** to the created email.

In the following use case we show an approach to not only attach images, but also add them as **inline images** to the email.

This use case only works with images as attachments!



Configuration

1

Add the [Send email](#) post function to the desired workflow transition or create a new transition.

2

Define the **basic configuration** with the required parameters needed to execute this post function.

3

Email content

1

Subject

Enter a plain text and optionally use [Field codes](#) for the subject of your email.

2

Email format

Choose **HTML**

3

Body

Enter the following expression:

```
{{"p><img src=\"cid:\" + replaceAll(%{issue.attachments},",", "\",\"></p><p><img src=\"cid:\" + \"></p>\"}}}}
```

This way, all attachments will be added as inline attachment.

Make sure that there are only images attached to the issue. Otherwise this won't work properly.

4

Attachments

Choose **All issue attachments**

5

Filter by file type

Choose **other** and insert "**png,jpg**" in the appearing input box.

This way, file types like PDFs, or doc files will be ignored.



Screenshots

[Update parameters of the Send email Function for this transition.](#)

Update parameters of the Send email Function for this transition.

Basic configuration *

Define the required parameters needed to execute this post function.

From *

Based on the outgoing email configuration

Select the email address the email will be sent from.

Sending mode *

Default

Select how the email will be sent. If personalized is chosen, a dedicated email will be sent out to each recipient.

Priority *

Default

Select the priority of the email.

To *

Select the email recipients.

Recipients

Field containing users

Reporter

Select recipient

> Cc

> Bcc

Send email

Documentation



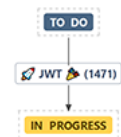
Send an email with custom content.

Info

This post-function needs to be executed **before** firing an event within the current transition.

Workflow

JWT 3.0.0 Use cases



Email content

Subject

✓

1

All the images from issue `{{issue.key}}`!

Enter plain text and optionally use **field codes**, e.g. `{{issue.summary}}`, to insert field values. The **JWT mixed mode** supports the usage of **parser functions** between three curly braces, e.g. `{{subtasks[0]}}`

Email format*

HTML

Select the format of the email.

Body

✓

1

`{{" <p> </p><p></p>"}}}`

Enter plain text and optionally use **field codes**, e.g. `{{issue.summary}}`, to insert field values. The **JWT mixed mode** supports the usage of **parser functions** between three curly braces, e.g. `{{subtasks[0]}}`

Attachments*

All issue attachments

Select the files to attach to the email.

Filter by file size

4096

Specify the file size limit of attachments in KB. Larger files will be skipped.

Filter by file type

other

Specify the type of the files to attach. Files with other file types will be skipped.

png,jpg

Enter a list of file extensions separated by spaces.

Filter by file name

Specify a regular expression to filter for names of the files to attach. Files that do not match the pattern will be skipped.

- > Additional options
- > Conditional execution



Related use cases

Use case	JWT feature	Workflow function	Parser functions	Label
Add a hyperlink to an issue in an email		Send email		
Add a table with the elements of a text to an email		Send email	toString() textOnStringList() toStringList()	
Copy formatted description of issue into email		Send email	wikiToHTML()	
Inline images in a generated email		Send email	replaceAll()	
Obtain a value from an Elements Connect custom field		Send email	findPattern() toString()	
Send email after transitioning to specific status		Send email		
Send email with the URL of the attachments included in the description		Send email	replaceAll() toString() attachmentUrls() findPattern()	

If you still have questions, feel free to refer to our [support](#) team.