

Prevent transitioning when there is a blocking issue

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Use case

Block the transition of an issue from **"In progress"** to **"Completed"** until **all** linked issues that block this issue are resolved.



Configuration

1

Add the [Validation of linked issues](#) to the desired workflow transition.

2

Filter by link type

Select **is blocked by**.

3

Filter by status

Select **Resolved** and **Closed**.

4

Filter by project

Select one of the possible options that work best for your case.

Additional options

5

Select the following:

1. **Allow unselected issue types**
2. **Allow unselected resolutions**



Screenshots

Update parameters of the 'Validation of linked issues' Validator for this transition.

Update parameters of the 'Validation of linked issues' Validator for this transition.

Basic configuration *

Define the required parameters for this validator.

Filter by link type *

is blocked by (Blocks) x

Only issues matching the selected link types will be evaluated.

Filter by issue type *

Select issue types

Only issues matching the selected issue types will be evaluated.

Filter by status *

Resolved x Closed x

Only issues matching the selected statuses will be evaluated.

Filter by resolution *

Select resolutions

Only issues matching the defined resolutions will be evaluated.

Filter by project

Any project

Filter by field value

1

Only linked issues where the field values match the provided logical expression are allowed.

Minimum number of linked issues *

0

Specify the minimum number of linked issues that need to satisfy the specified filter criteria.

Maximum number of linked issues *

1000

Specify the maximum number of sub-tasks that need to satisfy the specified filter criteria.

Additional options

- ☐ Allow unselected link types
- Linked issues with unselected link types will be allowed regardless of their state. This option must be checked, if the link type filter should be ignored.
- ☒ Allow unselected issue types
- Linked issues of unselected issue types will be allowed regardless of their state. This option must be checked, if the issue type filter should be ignored.
- ☐ Allow unselected statuses
- Linked issues in unselected statuses will be allowed regardless of their state. This option must be checked, if the status filter should be ignored.
- ☒ Allow unselected resolutions
- Linked issues with unselected resolutions will be allowed regardless of their state. This option must be checked, if the resolution filter should be ignored.
- ☐ Allow unsatisfied field value filter
- Linked issues not matching the defined field values will be allowed regardless of their state. This option must be checked, if the field value filter should be ignored.

> Validation options

> Error message

Validation of linked issues

Documentation

Evaluate the current state (type, status, number, etc.) of issue links.

Workflow

JWT 3.0.0 Use cases

TO DO




JWT (1471)

IN PROGRESS



Related use cases

Use case	JWT feature	Workflow function	Parser functions	Label
All blocking issues must be resolved		Condition on linked issues Validation of linked issues		
Prevent issue from being "Closed" if blocking issues are not closed yet.		Validation of linked issues		

Prevent transitioning when there is a blocking issue		Validation of linked issues
There must be at least one related Service Management request	 	Condition on linked issues Validation of linked issues

If you still have questions, feel free to refer to our [support team](#).