Prevent issue from being "Closed" if blocking issues are not closed yet.

On this page

Use case

This use case prevents issues from being closed if there exist blocking issues (linked with "**is blocked by**") still not closed.

⚙ Configuration

1 Add the Validation of linked issues to the desired workflow transition.

2 **Filter by link type**

Select **is blocked by (Blocks)**.

3 **Filter by status**

Select **Closed**.

4 **Filter by project**

Select one of the possible options that work best for your case.

Additional options

Check the following options:

5 **Allow unselected link types**

Checking this option allows you to skip the link types filter.

6 **Allow unselected issue types**

Checking this option allows you to skip the issue type filter.

7 **Allow unselected resolutions**

Checking this option allows you to skip issues with resolutions.

Screenshots

Update parameters of the 'Validation of linked issues' Validator for this transition.

Update parameters of the 'Validation of linked issues' Validator for this transition.

Basic configuration *
Define the required parameters for this validator.

Filter by link type *

| is blocked by (Blocks) ✕ | ⊗ ⌄ |

Only issues matching the selected link types will be evaluated.

Filter by issue type *

| Select issue types | ⌄ |

Only issues matching the selected issue types will be evaluated.

Filter by status *

| Closed ✕ | ⊗ ⌄ |

Only issues matching the selected statuses will be evaluated.

Filter by resolution *

| Select resolutions | ⌄ |

Only issues matching the defined resolutions will be evaluated.

Filter by project

| Any project | ⌄ |

Filter by field value

| ✅ 🔧 1 | |

Only linked issues where the field values match the provided logical expression are allowed.

Minimum number of linked issues *

| 0 | ⇅ |

Specify the minimum number of linked issues that need to satisfy the specified filter criteria.

Maximum number of linked issues *

| 1000 | ⇅ |

Specify the maximum number of sub-tasks that need to satisfy the specified filter criteria.

Additional options

☑ **Allow unselected link types**
Linked issues with unselected link types will be allowed regardless of their state. This option must be checked, if the link type filter should be ignored.

☑ **Allow unselected issue types**
Linked issues of unselected issue types will be allowed regardless of their state. This option must be checked, if the issue type filter should be ignored.

☐ **Allow unselected statuses**
Linked issues in unselected statuses will be allowed regardless of their state. This option must be checked, if the status filter should be ignored.

☑ **Allow unselected resolutions**
Linked issues with unselected resolutions will be allowed regardless of their state. This option must be checked, if the resolution filter should be ignored.

☐ **Allow unsatisfied field value filter**
Linked issues not matching the defined field values will be allowed regardless of their state. This option must be checked, if the field value filter should be ignored.

❯ Validation options

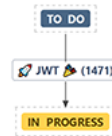❯ Error message

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Validation of linked issues
Documentation ↗

Evaluate the current state (type, status, number, etc.) of issue links.

Workflow

JWT 3.0.0 Use cases

> TO DO
> 🔧 JWT 🏗 (1471)
> IN PROGRESS

Related use cases

Use case	JWT feature	Workflow function	Parser functions	Label
All blocking issues must be resolved	🔓🔍	Condition on linked issues Validation of linked issues		

Prevent issue from being "Closed" if blocking issues are not closed yet.	🔍	Validation of linked issues
Prevent transitioning when there is a blocking issue	🔍	Validation of linked issues
There must be at least one related Service Management request	🔓 🔍	Condition on linked issues Validation of linked issues

If you still have questions, feel free to refer to our support team.