

Resolution must be empty

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Use case

In the following use case the transition can only be executed, if the resolution is not set.



Configuration

1

Add the condition or validator to the desired transition or create a new transition.

2

Field

Choose **Resolution** and select **must be empty**

The following parameters are **only available**, if you are configuring this use case as a **validator**.

Validator only

1

Error message

The Resolution must be empty in order to proceed.






Screenshots

Update parameters of the Fields required Condition for this transition.

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Fields*

Define the fields to be checked.

Field	Condition		
Resolution	must be empty	RESOLUTION	 
Add field 			

Fields required

Documentation 



Checks if fields are set or empty.

Workflow







JWT 3.0.0 Use cases







Related use cases

Use case	JWT feature	Workflow function	Parser functions	Label
Make the assignee required	 	Fields required Fields required or changed		
Make the description required	 	Fields required Fields required or changed		
Resolution must be empty	 	Fields required Fields required or changed		

If you still have questions, feel free to refer to our [support team](#).