Number of days an issue was in the Open status against a JWT calendar

Use case

This calculated field returns the **number** of **days** an issue was in the **"Open"** status considering the configured JWT calendar.

⚙ Configuration

Assumption: A custom JWT calendar called **"my_calendar"** has been defined as follows:

```
MON - THU {
    08:00 - 15:00,
    16:00 - 19:30;
}

FRI {
    08:00 - 15:00;
}
```

1   Create a new **Calculated Number Field (by JWT)** custom field and name it properly.

> Providing a description will help you to identify what the custom field does but this step is **optional**.

2   **Parser expression**

Add the following expression:

Math expression for Calculated Number field:
timeInStatus("Open", "my_calendar", LOCAL) / {DAY}

more info...

> Apart from a time macro, the following functions are used:
>
> - timeInStatus()

Display format

3

1

Content type

Choose **Number**

2

Number format pattern

Choose

```
### days
```

Check the parameter **Uninitialized when calculated value is zero**

4

Add the field to the relevant view **screens.**

Remember: All calculated fields are **read-only** and cannot be manually updated on a create or edit screen.

5

Check the results

Once configured and added to an issue screen (a parent issue), the result will look like this:

Default Configuration Scheme for JWT calculated field

Default configuration scheme generated by Jira

Applicable contexts for scheme: Edit Configuration

Issue type(s):

Global (all issues)

Expression:

```
timeInStatus("Open", "my_calendar", LOCAL) / {DAY}
```

Edit expression

Display format: **Number** with the following format: **### days.**

Field will be considered as **uninitialized** (i.e. will return null) when calculated value is z

Edit display format

DECADIS APPS   Dashboards ▾   Project Shuttle 🚀 ▾   Projects ▾   Issues ▾   Boards ▾   xPort ▾   Charts ▾   Create   Search 🔍

Teams in Space / TIS-58
Add feedback button to the plugin sample code

✏ Edit | 🔍 Comment | Assign | More ▾ | Reopen | Code Review Failed | 🚀 Release | Admin ▾

⌄ Details
Type:	⬆ Improvement		Status:	**CLOSED** (View Workflow)	
Priority:	○ Minor		Resolution:	Fixed	
Affects Version/s:	None		Fix Version/s:	None	
Component/s:	Web Site				
Labels:	None				
Number of blocking issues:	0				
💡 JWT calculated field:	3 days				

⌄ Description
To demonstrate the correct placement for a feedback button, include a link after the about button in the appheader demo.

Thanks.

⌄ People
Assignee:	👤 Kevin Can
	Assign to me
Reporter:	👤 Jennifer E
Votes:	0 Vote for t
Watchers:	3 Stop watc

⌄ Dates
Created:	09/Mar/19 11
Updated:	08/Apr/20 7:2
Resolved:	23/Mar/19 12

📁 Related use cases

Title	Field type	JWT feature	Label
Difference between the current date and the earliest due date	Number	〰	
Elapsed time between creation and resolution	Number	〰	**STAFF PICK**
Highest value out of several fields	Text	📄	
Months elapsed	Number	〰	
Number of days an issue was in the Open status against a JWT calendar	Number	〰	
Number of hours in the current priority	Number	〰	
Number of issues in the same version	Number	〰	
Number of open subtasks	Number	〰	
Number of times a custom field has been changed	Number	〰	
Number of times a resolved issue has been rejected	Number	〰	

Number of unresolved blocking issues	Number		STAFF PICK
Operate with field values from sub-tasks	Number		
Sum of field value from issues in JQL query	Number		
Sum of Tempo billable hours	Number		
Time left before the issue is due	Number		
Total of all story points in an epic	Number		STAFF PICK
Total remaining estimate in an epic (all linked issues)	Number		
Total remaining estimate in an epic (no sub-tasks)	Number		
Total time logged on an epic	Number		

If you still have questions, feel free to refer to our support team.