

Restrict the issue creation with specific issue types to certain project roles

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Use case

In Jira it is not possible to restrict the creation of issues with specific issue types to certain user/ user groups/ project roles.

In the following use case, we restrict the issue creation to the project roles **Developers** and **Software Tester**.

In this use case we assume that there is a **separate workflow for each issue type in the project**.

If you only have one workflow that is used by several issue types, check out the [corresponding use case](#).



Configuration

1

Add the validator to the **create transition** of the desired workflow.

2

Source field

Choose **Current issue**

3

Mode

Choose **All users are at least in one of the selected project roles**

4

Project role

Choose **Developers** and **Software Testers**

Update the selection according to your needs.

5

Error message

Enter the following expression in **basic text** mode:

You are not allowed to create an issue with issue type "%{issue.issueType}".



Screenshots

[Update parameters of the 'Users are/aren't in project role' Validator for this transition.](#)

Update parameters of the 'Users are/aren't in project role' Validator for this transition.

Basic configuration *

Define the required parameters for this validator.

Source field *

Current user

Select the field containing the users that should be checked. When a Group Picker (single or multiple groups) is selected, all users in the group(s) are evaluated.

Mode *

All users are at least in one of the selected project roles

Project role *

Developers

Software Tester

> Additional options

> Validation options

Error message

Add an **optional** error message to show when a validation fails.

Location

Show on top

Define where the error message should be displayed.

Message

1 You are not allowed to create an issue with issue type "%{issue.issueType}".

Enter plain text and optionally use **field codes**, e.g. %{issue.summary}, to insert field values.

Add translation

Add **optional** error message translations. Translations will be displayed based on the user's language setting.

Users are/aren't in project role

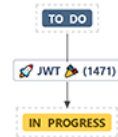


Documentation

Evaluate whether users are members of given project roles.

Workflow

JWT 3.0.0 Use cases



Related use cases

Use case	JWT feature	Workflow function	Parser functions	Label
Only users in a project role can execute a transition		Users are/aren't in project role (validator)		
		Users are/aren't in project role (condition)		
Restrict the issue creation with specific issue types to certain project roles		Users are/aren't in project role (validator)		

If you still have questions, feel free to refer to our [support team](#).