Schedule issues for re-submission

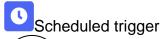


Scheduled trigger | JQL selector | Transition issue action | Screencast | Import the example | Related use cases

Use case

When keeping track of issues to be done, it is helpful to **add a reminder to them**. Here we are going to use a **custom date-time field** called "Reminder". Every morning at 01:00 am, the following rule **che cks for issues that have reached the re-submission date** and will **re-transition them** to

OPEN



1

Create a new rule and name it appropriately.

Providing a description will help you to identify what the rule does but this step is optional.

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ight)$

Add a Trigger Scheduled and choose who you want to execute this rule in Run as*

1

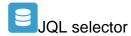
Schedule

Choose Daily

 $\left(\mathsf{2}\right)$

Interval

Set to Once per day at 1:00 am



3

Add Selector JQL Selector



JQL Query

Use the following Expression:

nnnnn = startOfDay()

nnnnn has to be the name of the custom date field, like "Reminder" or "duedate".

Transition issue action

5 Next to JQL Selector click on Add Action Transition Issue

6

Mode

Choose Transition to status

Status Choose Open

The target status has to be reachable from the current status, otherwise, the action will not be executed.

Enable the rule by clicking on the **Enable button**



Screencast

This is how the configuration above should look on your screen

No screencast available at the moment



Import the example

Import the JSON file below to get started in no time.

After importing the JSON file, make sure to check the configuration of the rule. Non-existing configuration elements (issue types, fields, values etc.) will be highlighted.							

```
"name": "Schedule issue for re-submission",
    "description": "",
   "creator": "admin",
    "status": false,
    "triggerData": "",
    "triggerType": "SCHEDULED",
    "configuration": {
        "refs": [
            "issue",
            "system",
            "trigger.issue",
            "trigger.parent"
        "runAs": "admin",
        "scheduledTriggerCron.dailyWeeklyMonthly": "daily",
        "scheduledTriggerCron.daysOfMonthOpt": "dayOfMonth",
        "scheduledTriggerCron.monthDay": "1",
        "scheduledTriggerCron.week": "1",
        "scheduledTriggerCron.day": "1",
        "scheduledTriggerCron.interval": "0",
        "scheduledTriggerCron.runOnceHours": "1",
        "scheduledTriggerCron.runOnceMins": "0",
        "scheduledTriggerCron.runOnceMeridian": "am",
        "scheduledTriggerCron.runFromHours": "1",
        "scheduledTriggerCron.runFromMeridian": "am",
        "scheduledTriggerCron.runToHours": "1",
        "scheduledTriggerCron.runToMeridian": "am",
        "triggerType": ""
    "children": [
       {
            "sequence": 0,
            "type": "JQL_SELECTOR",
            "ruleEntityType": "SELECTOR",
            "configuration": {
                "refs": [
                    "system"
                ],
                "jql": "Reminder = startOfDay()",
                "jqlParsingMode": "jql",
                "actingUser": "field_00020"
            },
            "children": [
                {
                    "sequence": 0,
                    "type": "TRANSITION_ISSUE",
                    "ruleEntityType": "ACTION",
                    "configuration": {
                        "refs": [
                            "issue",
                            "issues",
                            "selector.issue",
                            "selector.parent",
                            "system"
                        "option": "status",
                        "status": "10610",
                        "actingUser": "field_00020"
                    "children": null,
                    "hasChildren": false
                }
            ],
            "hasChildren": true
   ],
    "hasChildren": true
}
```

Related use cases

Title	Automated action	JWT feature	Label
Transition affected issues when releasing a version (manually)	Transition issue action	\$	
Close epic when stories are done	Transition issue action	\$	
Automatically close parent when all sub-tasks are done	Transition issue action	\$	STAFF PICK
Resolve issues when all options of a checklist are checked	Transition issue action	\$	
Schedule issues for re-submission	Transition issue action	\$	
Schedule the escalation of overdue issues	Transition Issue	\$	
Keep the status of parents and sub-tasks in sync	Transition issue action	\$	STAFF PICK
Transition affected issues when releasing a version (automatically)	Transition issue action	\$	STAFF PICK
Transition issues when assigned to a developer	Transition issue action	\$	
Automatically close sub-tasks when parent is completed	Transition issue action	\$	STAFF PICK
Re-open issue when a new comment is added	Transition issue action	\$	
Close stories when epic is done	Transition issue action	\$	

If you still have questions, feel free to refer to our support team.