

# New comment (sends email notifications)

|               |
|---------------|
| Field code    |
| No field code |

 Write

|                       |                                                                                                  |
|-----------------------|--------------------------------------------------------------------------------------------------|
| Valid text input      | Unlimited text  |
| Valid numerical input | Numbers are cast to text                                                                         |
| Example input         | This is a new comment.                                                                           |

Adds a **new comment** to the issue. It **will trigger** any event for email notifications. If you need to suppress email notifications, use [New comment](#) instead.

You can optionally add the parameter **visibility** to set comment visibility.

Simply add : **{visibility=visibility\_value}** at the end of the text. This parameter permits the same values as [Last comment's visibility restriction](#).

**Examples:**

This is a comment only visible to members of the **Administrators project role**: : **{visibility=Administrators}**

This is a comment only visible to **Jira Service Management agents** and collaborators: : **{visibility=jsd\_internal}**

This is a comment also visible to **Jira Service Management customers**: : **{visibility=jsd\_public}**

The main use case for this virtual field is to add a comment through the [Update or copy field values](#) post function or the [Update field action](#). In this case, you will have to pick this field from the available dropdown menu.

If you just want to add a simple comment, try using one of the following features:

- [Add comment](#) post function for **workflows**
- [Add comment action](#) for **automation rules**