

Number of days an issue was in the Open status against a JWT calendar

Use case

This calculated field returns the **number of days** an issue was in the **"Open"** status considering the configured JWT calendar.



Configuration

Assumption: A custom JWT calendar called **"my_calendar"** has been defined as follows:

```
MON - THU {  
  08:00 - 15:00,  
  16:00 - 19:30;  
}  
  
FRI {  
  08:00 - 15:00;  
}
```

1

[Create](#) a new **Calculated Number Field (by JWT)** custom field and name it properly.

Providing a description will help you to identify what the custom field does but this step is **optional**.

2

Parser expression

Add the following expression:

Math expression for Calculated Number field:

```
timeInStatus("Open", "my_calendar", LOCAL) / {DAY}
```

more info...

Apart from a time macro, the following functions are used:

- [timeInStatus\(\)](#)

Display format

3

1

Content type

Choose **Number**

2

Number format pattern

Choose

days

Check the parameter **Uninitialized when calculated value is zero**

4

Add the field to the relevant view **screens**.

Remember: All calculated fields are **read-only** and cannot be manually updated on a create or edit screen.

5

Check the results

Once configured and added to an issue screen (a parent issue), the result will look like this:

Default Configuration Scheme for JWT calculated field

Default configuration scheme generated by Jira

Applicable contexts for scheme: [Edit Configuration](#)

Issue type(s):

Global (all issues)

Expression:

✓ 123 `timeInStatus("Open", "my_calendar", LOCAL) / {DAY}`

[Edit expression](#)

Display format: **Number** with the following format: **### days**.

Field will be considered as **uninitialized** (i.e. will return null) when calculated value is **z**

[Edit display format](#)

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Add feedback button to the plugin sample code

Edit

Comment

Assign

More

Reopen

Code Review Failed

Release

Admin

Details

Type: Improvement

Priority: Minor

Affects Version/s: None

Component/s: Web Site

Labels: None

Number of blocking issues: 0

JWT calculated field: 3 days

Status: CLOSED (View Workflow)

Resolution: Fixed

Fix Version/s: None

People

Assignee: Kevin Can

Assign to me

Reporter: Jennifer E

Votes: 0

Watchers: 3

Stop watc

Dates

Created: 09/Mar/19 11

Updated: 08/Apr/20 7:2

Resolved: 23/Mar/19 12

Description

To demonstrate the correct placement for a feedback button, include a link after the about button in the appheader demo.

Thanks.



Related use cases

Title	Field type	JWT feature	Label
Difference between the current date and the earliest due date	Number		
Elapsed time between creation and resolution	Number		STAFF PICK
Highest value out of several fields	Text		
Months elapsed	Number		
Number of days an issue was in the Open status against a JWT calendar	Number		
Number of hours in the current priority	Number		
Number of issues in the same version	Number		
Number of open subtasks	Number		
Number of times a custom field has been changed	Number		
Number of times a resolved issue has been rejected	Number		

Number of unresolved blocking issues	Number		STAFF PICK
Operate with field values from sub-tasks	Number		
Sum of field value from issues in JQL query	Number		
Sum of Tempo billable hours	Number		
Time left before the issue is due	Number		
Total of all story points in an epic	Number		STAFF PICK
Total remaining estimate in an epic (all linked issues)	Number		
Total remaining estimate in an epic (no sub-tasks)	Number		
Total time logged on an epic	Number		

If you still have questions, feel free to refer to our [support](#) team.