

Audit log


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Who created or updated a workflow rule? Why did the execution of a workflow transition not work last time?





The Audit log (JWT) tracks the key **events** that may occur when implementing and executing workflow rules for JWT for Jira Cloud. Those events can be viewed and analyzed on a dedicated page to help you diagnose issues fast and in a central location.

To view the full audit log you need to be a Jira product [administrator](#).

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JIRA WORKFLOW TOOLBOX

Audit log (JWT)

Jira Workflow Toolbox

Audit log

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




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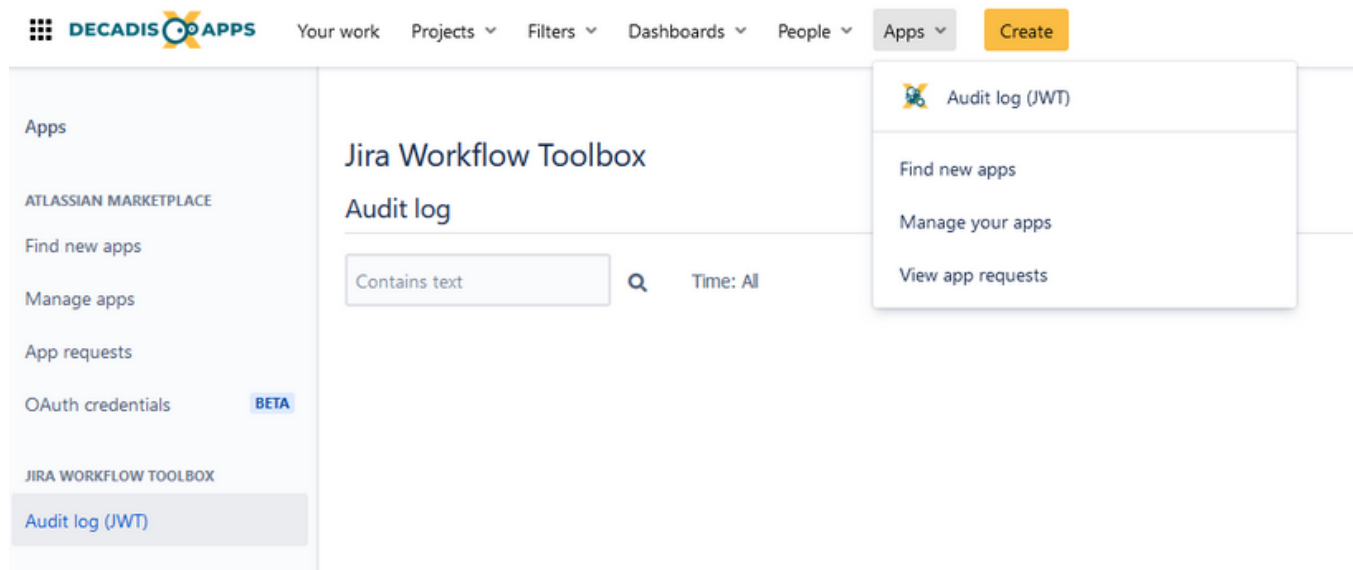
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Date	User	Issue	Context	Event	Actions
10.12.2020, 12:07:40	 Cassie Owens	TIS-138	Add comment	SUCCESS	Show more
10.12.2020, 12:07:37	 Cassie Owens	TIS-124	Create issue	SUCCESS	Show more
10.12.2020, 12:07:35	 Cassie Owens	TIS-138	Transition issue	SUCCESS	Show more
10.12.2020, 12:07:32	 Cassie Owens	TIS-138	Create issue	SUCCESS	Show more
10.12.2020, 12:07:07	 Cassie Owens	TIS-130	Create issue	NO ACTIONS PERFORMED	Show more
10.12.2020, 12:07:02	 Cassie Owens	TIS-138	Create issue	SUCCESS	Show more
10.12.2020, 12:06:34	 Max Taylor		Add comment	UPDATED	Show more
10.12.2020, 12:05:41	 Cassie Owens	TIS-138	Create issue	SUCCESS	Show more
10.12.2020, 12:04:46	 Max Taylor		Create issue	CREATED	Show more
10.12.2020, 12:02:07	 Cassie Owens	TIS-138	Create issue	ERROR	Show more

Location

Being logged in as a Jira administrator, you will find a short link to the audit log within the **Apps section** of the top menu.

Alternatively you can find the audit log in the central app configuration located in the Jira administration interface.



Events

The Audit log (JWT) tracks the creation or update of a workflow rule configuration as well as its execution.

The log supports you by providing as much information as possible so that you understand what goes on behind the scenes. We distinguish between the following events:

Event	Description
CREATED	A workflow rule has been created.
UPDATED	A workflow rule has been updated.
SUCCESS	A workflow rule has been executed successfully.
NO ACTIONS PERFORMED	The condition of a workflow rule was not fulfilled during execution.
ERROR	The execution of a workflow rule was not successful.

General event information

Column	Description
Date	Timestamp of the event
User	The user who executed the event
Issue	The respective issue key (if applicable, e.g. when executing a post function during the issue transition)
Context	Name of the JWT workflow rule
Event	The event itself
Actions	Click on "Show more / less" or the entire log entry to expand or collapse the detail view .

Detail view / Actions

Being Jira admins ourselves, we know that **the more** info you have while troubleshooting, **the better**, especially when drilling down an issue.

For this reason we have created a **detail view** for each event logged in the Audit log (JWT). The additional insights you will be able to get access to depend on the action performed.

Detailed event information

Details	Description
Workflow name	Name of the workflow the rule belongs to (not available for created/updated events)
Transition name	Name of the transition where the workflow rule is defined (not available for created/updated events)
Context	Name of the respective workflow rule
Rule ID	The internal ID of the workflow rule
User	Name and Atlassian account ID of the user who triggered the event
Run as user	Name and Atlassian account ID of the user who actually executed the workflow rule (not available for created/updated events)
Description	Detailed information of the event, e.g. a Jira or JWT error message or the issue key which was created during the execution of a "Create issue" post function

Jira Workflow Toolbox

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Date	User	Issue	Context	Event	Actions
10.12.2020, 12:07:40	Cassie Owens	TIS-138	Add comment	SUCCESS	Show more
10.12.2020, 12:07:37	Cassie Owens	TIS-124	Create issue	SUCCESS	Show less

DETAILS

Workflow name

Travel Partners Workflow

Transition name

Stop Progress

Context

Create issue

Rule ID

16d4bae5-521d-415b-b7c2-2356c57fce3e

User

 Cassie Owens
(557058:3b1de597-c989-4921-babe-gh4tsj311)

Run as user

 Cassie Owens
(557058:3b1de597-c989-4921-babe-gh4tsj311)

DESCRIPTION

Issue "TIS-150" created

Search

The Audit log (JWT) comes with a flexible search engine. Browse through all available log entries by simply entering your term in the search field, and optionally narrowing down your search by providing a time period within you would like to search.

During the search, **every column** within the audit log is searched. If you like to look for all actions a specific user has performed, you have to enter the respective Atlassian account ID which is shown in the detail view.

- Looking for all actions performed by a **specific user**? Simply enter the respective Atlassian account ID which is shown in the detail view
- Not sure where to find a specific workflow rule ID? You can retrieve the information about the ID within the expanded workflow rule view in your workflow configuration.



Update an issue based on the following parameters:

Field	Value	
Target Issue	Field in current issue	CURRENT_ISSUE
Affects version/s	Selected value	10000

The post function will be executed as:

CURRENT_USER

Post-function ID:

550621f2-0024-4699-ace1-7e0807e5db62

Following the privacy requirements, we **do not** store clear text information about the users, but calculate the displayed information on-demand, requesting the Jira application. This is why a user ID can be used in the search.

Limitations

For JWT conditions and validators, no "**success**" event is logged due to the nature of their execution outside of our JWT.

The audit log cannot distinguish between **drafts** and **active** workflows, so you cannot tell whether a created or updated workflow rule is not yet active.

No "**deleted**" event can be shown, i.e. if a workflow rule is deleted, Jira does not pass on that information to JWT.

All log entries older than 28 days are being continuously deleted.

If you still have questions, feel free to refer to our [support](#) team.