Issue types

In the issue type section you can filter by name, type, and related schemes. Like in **Projects**, you can search in the different columns with different parameters.

Searchable items

	Filter by	Searchable items			
		ID	Key	Name	Translation name
Issue types	**Name**	✅		✅	✅
	Type	✅		✅	
	Related Schemes	✅		✅	
Issue type schemes	**Name**	✅		✅	
	Issue types	✅		✅	✅
	Projects	✅	✅	✅	
Sub-tasks	**Name**	✅		✅	✅

As you can see, all issue types show an individual ID.

Issue type schemes

The default issue type scheme will always be shown at the bottom of the list no matter which filter you activated.

Issue type schemes can be filtered by name, issue types, or projects. (See the table above).

Only dedicated items will show up in the drop down menu.

Issue type schemes

Add Issue Type Scheme

| Name ▾ | Issue types ▾ | Projects ▾ | | 22 |

ID	Name	Options	Projects	Actions
10000	**Default Issue Type Scheme** Default issue type scheme is the list of global issue types. All newly created issue types will automatically be added to this scheme.	🔴 Bug (Default) ➕ Travel Provider 💲 Purchase ❓ IT Help 📄 Blog - Product Announcement	Global (all unconfigured projects)	Edit Associate Copy
10800	**JIRA Service Desk Issue Type Scheme for Project IT** This JIRA Service Desk Issue Type Scheme was generated for Project IT	❓ IT Help 💲 Purchase ➕ Change 〽️ Fault 🔒 Access	• IT Service Desk	Edit Associate Copy Delete
10900	**JIRA Service Desk Issue Type Scheme for Project HR** This JIRA Service Desk Issue Type Scheme was generated for Project HR	☑️ Task	• HR Service Desk	Edit Associate Copy Delete
11000	**JIRA Service Desk Issue Type Scheme for Project FIN** This JIRA Service Desk Issue Type Scheme was generated for Project FIN	☑️ Task	• Finance Service Desk	Edit Associate Copy Delete
11400	**JIRA Service Desk Issue Type Scheme for Project OA** This JIRA Service Desk Issue Type Scheme was generated for Project OA	☑️ Task 💲 Purchase 〽️ Fault 🔒 Access	• Office Admin Service Desk	Edit Associate Copy Delete

Sub-tasks

The section sub-task is only available if sub-tasks have been defined. Sub-tasks can only be filtered by name. (See the table above).

Sub-tasks

Add sub-task issue type

Sub-Tasks are currently turned **ON**. You can manage your sub-tasks as part of standard issue types here.

- **Disable Sub-Tasks**
- **Translate Sub-Tasks**
- **Manage Sub-Tasks**

Name ▾

2

ID	Name	Description	Icon	Actions
10300	**Technical task**		○	Edit Delete
5	**Sub-task**	The sub-task of the issue		Edit Delete

If you still have questions, feel free to refer to our support team.