

Insight - Asset Management



Insight - Asset Management is an app that allows you to manage all your assets directly within Jira.

As of release **3.6.0** sumUp supports Insight fields in gadgets so that e.g. grouping can be easily done.

The app is developed and maintained by Atlassian.

Prerequisites

- sumUp for Jira Server and Data Center must be installed
- Insight must be installed

Using Insight fields in dashboard gadgets

Once Insight custom fields are configured, they can be added to our **gadgets** to display all relevant data or to be used for grouping.

Filter Results (by sumUp): Insight

Issue Type	Key	Summary	Priority	Office	Impacted Service
	ITS-289	Office 365 issue	▼	Austin	Workplace Services
	ITS-288	Adobe Cloud license access issue	▼	Austin	Workplace Services
	ITS-284	VPN connection keeps dropping	▼	London	VPN Services
	ITS-281	unable to access my email	▼	London	Workplace Services
	ITS-272	connection issues	▼	Austin	VPN Services
	ITS-271	Help with renewing Creative Adobe Cloud license	▼	London	Workplace Services
	ITS-270	Gmail client setup on notebook issues	▼	Austin	Workplace Services
	ITS-269	Larger Mac hard drive needed for graphics design work	▼	Seattle	Workplace Services
	ITS-268	Hard drive issues on my Mac	○	Austin	Workplace Services
	ITS-267	New Hadoop admin access analytics dev work	▼	San Diego	Workplace Services
Σ -	-	-	-	-	-
Σ -	-	-	-	-	-

Page 3/13

◀ 1 2 3 4 5 6 7 8 9 10 ▶

Insight and calculation rules

Insight and calculation rules

It is possible to create **calculation rules** for Insight custom fields. However, they will never be executed so that no value will be calculated.

Simply: **There is no need to define calculation rules for them.**