

Get started

Log files are incredibly useful for Jira administrators. A function in Jira doesn't work as expected? An app is showing errors? The entire application is slow or doesn't respond at all? To investigate the problem, log files are the place to start troubleshooting as they contain information about all the processes in your Jira instance.

Without Last Log for Jira you would need application server access to inspect log files. Apart from being time-consuming to manually locate and inspect log files, for security reasons many Jira administrators don't even have access to the Jira home folder of the application server where the logs are stored.

Last Log for Jira displays log files where they belong - directly in the Jira administration user interface. View all your logs in one place, select the log you want to analyze and search for the information you're looking for with an advanced search and filter functionality!

Install Last Log for Jira

Install **Last Log for Jira** directly from your Jira instance.

You need to be a Jira administrator to install apps!

1

In the upper navigation bar, click on the **cog icon** and select **Manage apps** **Find new apps**

2

The Atlassian Marketplace page will be displayed, in the search bar type in **Last Log for Jira**

3

The app will appear on the list, select it, and install it for **free**

4

After a successful installation you can find and access the Last Log features in the left sidebar under the section LAST LOG.

5

The app is ready to use and you're ready to [get started!](#)

If you still have questions, feel free to refer to our [support](#) team.

First steps

The app can easily be downloaded through the [Atlassian Marketplace](#).

After a successful [installation](#), the app is ready to use and doesn't need further adjustments.

1

Head over to the **administration board** in your Jira instance. You should be a Jira administrator to access this section.

2

Go to **Manage apps** in the administration interface. Here you can both use the app and check whether the app is installed.

The screenshot shows the Jira Administration interface. The top navigation bar includes links for Demo, Dashboards, Project Shuttle, Projects, Issues, Boards, Plans, Assets, Charts, and a Create button. The 'Manage apps' link is highlighted with a red box. The left sidebar lists various administration categories, with 'Versions & licenses' selected. The main content area displays details for two installed applications: 'Jira Service Management 5.4.7' and 'Jira Software 9.4.7'. For each application, it shows the license expiration date (31/May/24), support entitlement number (SEN), license type (Demonstration (Data Center)), and organization name (Decadis AG). There are also links to 'Uninstall' and 'Manage all o' for each app.

Application	License expires	Support entitlement number (SEN)	License type	Organisation name	License key
Jira Service Management 5.4.7	31/May/24	SEN-L19451429	Demonstration (Data Center)	Decadis AG	AAAB8A0ODAoPeNqNU...
Jira Software 9.4.7	31/May/24	SEN-L19451421	Demonstration (Data Center)	Decadis AG	AAAB8A0ODAoPeNp9k...

3

Scroll down in the sidebar until you reach the section **LAST LOG**.

decadis

Demo

Dashboards

Project Shuttle

Projects

Issues

Boards

Plans

Assets

Charts

Create

Administration

Search Jira admin

Applications

Projects

Issues

Manage apps

User management

Latest upgrade report

System

Configuration Manager

ATLASSIAN MARKETPLACE

Find new apps

Manage apps

App usage

ISSUE MATRIX

Settings

JIRA WORKFLOW TOOLBOX

Automation rules

Import rules

Performance settings

Remote actions

Expression parser test page

Calendars

Configuration

ADVANCED ROADMAPS FOR JIRA

Advanced Roadmaps permissions

Advanced Roadmaps license

Manage apps

You can install, update, enable, and disable apps here. [Find new apps.](#)

Filter visible apps

▼

User-installed

⬆ Upload app ⬆ Build a new app

User-installed apps

>

Adaptavist Microscope | Power Audit for Jira Admins

UPDATE AVAILABLE

Update

>

Adaptavist ScriptRunner for JIRA

UPDATE AVAILABLE

Renew

>

App usage for Jira

UPDATE AVAILABLE

Update

>

Atlassian Troubleshooting and Support Tools

UPDATE AVAILABLE

Update

>

Automation for Jira

UPDATE AVAILABLE

Update

>

Configuration Manager for Jira (CMJ)

UPDATE AVAILABLE

Update

>

Elements Connect

UPDATE AVAILABLE

Update

4

Click on **View log** to access the Last Log interface and start analyzing your logs!

ADMIN TOOLBOX

Project Shuttle

Admin Toolbox configuration

SUMUP

Calculation rules

Permissions

Global settings

APPIRE CONFIGURATION

Create on Transition for Jira

ASSETS

Assets Configuration

Indexing Assets

Assets Script Console

Assets Allowlist

Assets reports

SCRIPTRUNNER

ScriptRunner

LAST LOG

View log

Thread dump

2023-09-15

10:03:13,493+0000

INFO

c.a.jira.index.WriterWithStats

[JIRA-STATS] [index-writer-stats] WORKLOG : snapshot stats: {"addDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}, "deleteDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}}

2023-09-15

10:03:13,488+0000

INFO

c.a.jira.index.WriterWithStats

[JIRA-STATS] [index-writer-stats] WORKLOG : total stats: {"addDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}, "deleteDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}}

2023-09-15

10:03:13,366+0000

INFO

c.a.jira.index.WriterWithStats

[JIRA-STATS] [index-writer-stats] CHANGE_HISTORY : snapshot stats: {"addDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}, "deleteDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}}

2023-09-15

10:03:13,365+0000

INFO

c.a.jira.index.WriterWithStats

[JIRA-STATS] [index-writer-stats] CHANGE_HISTORY : total stats: {"addDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}, "deleteDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}}

2023-09-15

10:03:12,896+0000

INFO

c.a.jira.index.WriterWithStats

[JIRA-STATS] [index-writer-stats] ISSUE : snapshot stats: {"addDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}, "deleteDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}}

2023-09-15

10:03:12,895+0000

INFO

c.a.jira.index.WriterWithStats

[JIRA-STATS] [index-writer-stats] ISSUE : total stats: {"addDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}, "deleteDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}}

2023-09-15

10:02:45,841+0000

INFO

c.a.jira.plugin.PluginTransactionListener

[JIRA-STATS] [plugin-transaction] numberStartEvents:1200, numberEndEvents:1200, numberSendEvents:725, numberEventsInTransactions:18203, numberOfPluginEnableEvents:336

2023-09-15

10:02:38,053+0000

INFO

c.a.j.util.stats.JiraStats

[JIRA-STATS] [UserSearchServiceStats] total stats: duration=PT913H55M0.017S, statsOverhead=6.068

atlassian-jira-sql.log

atlassian-jira-xsrf.log

atlassian-jira.log

atlassian-remoteapps-security.log

atlassian-servicedesk.log

eazybi-queues.log

eazybi-web.log

insight_audit.log

insight_automation.log

insight_import.log

insight_objectschema_export.log

insight_objectschema_import.log

insight_workflow.log

jira-diagnostics.log

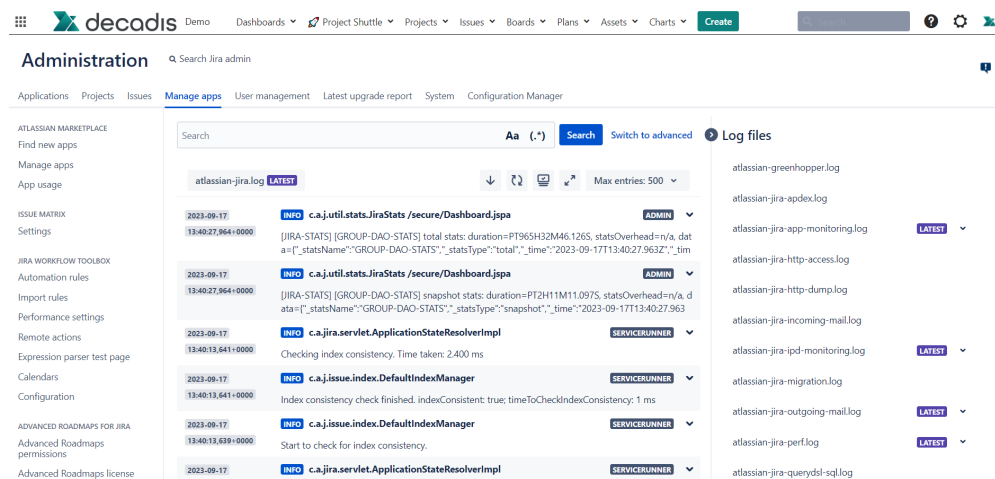
If you still have questions, feel free to refer to our [support](#) team.

Highlights

Analyze log files directly in the administration interface

[Analyzing log files](#) is the key to successful troubleshooting. With Last Log for Jira, you can finally analyze all log files directly in the Jira administration interface.

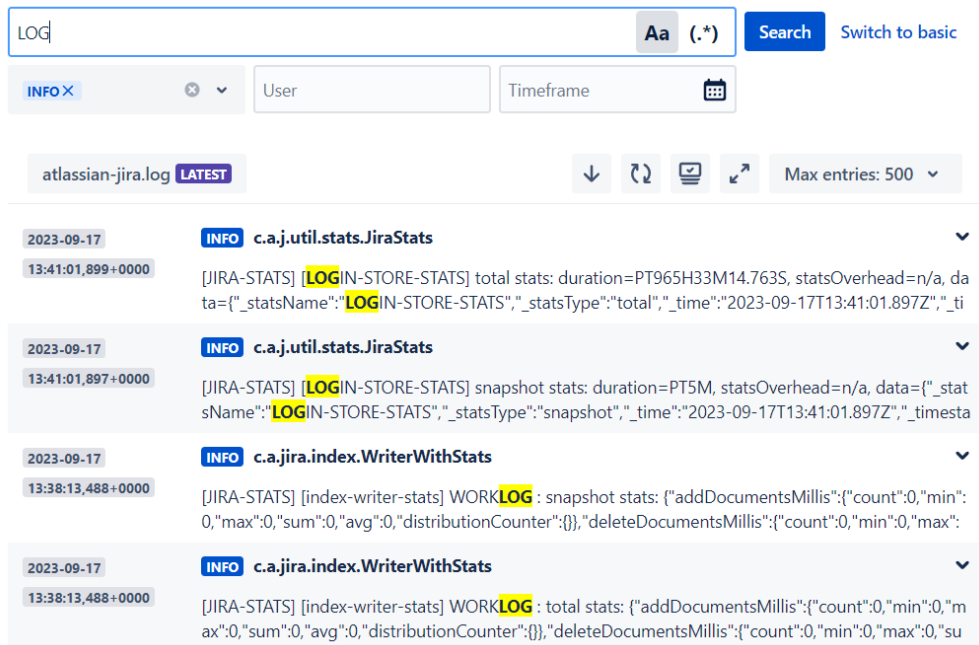
- All log files in a single location - Select the log file you want to analyze from a practical sidebar with dropdown menus.
- Don't lose focus - Use the tool bar to configure your log view and only view exactly the log entries you're looking for.
- [View thread dumps](#) - Access a current thread dump for your instance within seconds to analyze performance issues.



Advanced search and filter options

The sheer number of log file entries can be overwhelming and it's easy to miss the exact information you are looking for. Not anymore!

- Advanced search - Search for specific log entries with case sensitive search and regular expressions.
- Filter your output - Configure advanced filters using log level, user name or timeframe of the log entries.
- Limit shown log entries - Limit your output to focus on the essential by using a practical tool bar.



Activate the live view and let your logs be automatically refreshed

By using the tool bar in the log view interface, you can [activate a live view](#) of your logs with a single click!

- View your logs almost in real-time with a refresh every 5 seconds.
- New log entries appear automatically, so you can continuously analyze your log.
- Easily deactivate the live view again to focus on the current log entries.

Administration

Search Jira admin

Back to project: Admin Toolbox for Jira

ApplicationsProjectsIssuesManage appsUser managementLatest upgrade reportSystemConfiguration Manager

ATLASSIAN MARKETPLACE

Find new apps

Manage apps

App usage

ISSUE MATRIX

Settings

JIRA WORKFLOW TOOLBOX

Automation rules

Import rules

Performance settings

Remote actions

Expression parser test page

Calendars

Configuration

ADVANCED ROADMAPS FOR JIRA

Advanced Roadmaps permissions

Advanced Roadmaps license

Search

Aa(.*)SearchSwitch to advanced

atlassian-jira.logLATEST

Max entries: 500

2023-09-2212:54:47.310+0000WARNc.a.j.plugin.editor.RteDataProvider /rest/wrm/2.0/resourcesADMIN

"jira.rich.editor.content" context supports only CSS resources, please review atlassian-plugin.xml, some or is including different resource type.

2023-09-2212:54:47.310+0000WARNc.a.j.plugin.editor.RteDataProvider /rest/wrm/2.0/resourcesADMIN

"jira.rich.editor.content" context supports only CSS resources, please review atlassian-plugin.xml, some or is including different resource type.

2023-09-2212:54:47.310+0000WARNc.a.j.plugin.editor.RteDataProvider /rest/wrm/2.0/resourcesADMIN

"jira.rich.editor.content" context supports only CSS resources, please review atlassian-plugin.xml, some or is including different resource type.

2023-09-2212:54:47.310+0000WARNc.a.j.plugin.editor.RteDataProvider /rest/wrm/2.0/resourcesADMIN

"jira.rich.editor.content" context supports only CSS resources, please review atlassian-plugin.xml, some or is including different resource type.

Log files

atlassian-greenhopper.log

atlassian-jira-apdex.log

atlassian-jira-app-monitoring.logLATEST

atlassian-jira-http-access.log

atlassian-jira-http-dump.log

atlassian-jira-incoming-mail.log

atlassian-jira-ipd-monitoring.logLATEST

atlassian-jira-migration.log

atlassian-jira-outgoing-mail.logLATEST

atlassian-jira-perf.logLATEST

atlassian-jira-querydsl-sql.log