

First steps

The app can easily be downloaded through the [Atlassian Marketplace](#).
After a successful [installation](#), the app is ready to use and doesn't need further adjustments.

1

Head over to the **administration board** in your Jira instance. You should be a Jira administrator to access this section.

2

Go to **Manage apps** in the administration interface. Here you can both use the app and check whether the app is installed.

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Demo

Dashboards

Project Shuttle

Projects

Issues

Boards

Plans

Assets

Charts

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Administration

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Manage apps

User management

Latest upgrade report

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Versions & licenses

Plan your upgrade

Application access

JIRA SOFTWARE

Jira Software configuration

JIRA SERVICE MANAGEMENT

Configuration

SLA configuration

Email requests

Opsgenie integration

Confluence Cloud integration

INTEGRATIONS

Application links

DVCS accounts

Bamboo configuration

FishEye

Perforce

Versions & licenses

Upload an application

Jira Service Management 5.4.7

Unlimited agents (7 used)

License expires

Support entitlement number (SEN)

License type

Organisation name

License key

Uninstall

31/May/24

SEN-L19451429

Demonstration (Data Center)

Decadis AG

AAAB8A0ODAoPeNqNU...

Jira Software 9.4.7

Unlimited users (17 used)

License expires

Support entitlement number (SEN)

License type

Organisation name

License key

31/May/24

SEN-L19451421

Demonstration (Data Center)

Decadis AG

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Manage licenses

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3

Scroll down in the sidebar until you reach the section **LAST LOG**.

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ATLASSIAN MARKETPLACE

Find new apps

Manage apps

App usage

ISSUE MATRIX

Settings

JIRA WORKFLOW TOOLBOX

Automation rules

Import rules

Performance settings

Remote actions

Expression parser test page

Calendars

Configuration

ADVANCED ROADMAPS FOR JIRA

Advanced Roadmaps permissions

Advanced Roadmaps license

Manage apps

You can install, update, enable, and disable apps here. [Find new apps.](#)

Filter visible apps

User-installed

Upload app

Build a new app

User-installed apps

>

Adaptavist Microscope | Power Audit for Jira Admins

UPDATE AVAILABLE

Update

>

Adaptavist ScriptRunner for JIRA

UPDATE AVAILABLE

Renew

>

App usage for Jira

UPDATE AVAILABLE

Update

>

Atlassian Troubleshooting and Support Tools

UPDATE AVAILABLE

Update

>

Automation for Jira

UPDATE AVAILABLE

Update

>

Configuration Manager for Jira (CMJ)

UPDATE AVAILABLE

Update

>

Elements Connect

UPDATE AVAILABLE

Update

4

Click on **View log** to access the Last Log interface and start analyzing your logs!

ADMIN TOOLBOX

Project Shuttle

Admin Toolbox configuration

SUMUP

Calculation rules

Permissions

Global settings

APPFIRE CONFIGURATION

Create on Transition for Jira

ASSETS

Assets Configuration

Indexing Assets

Assets Script Console

Assets Allowlist

Assets reports

SCRIPTRUNNER

ScriptRunner

LAST LOG

View log

Thread dump

2023-09-15

10:03:13,493+0000

INFO

c.a.jira.index.WriterWithStats

[JIRA-STATS] [index-writer-stats] WORKLOG : snapshot stats: {"addDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}, "deleteDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}}

2023-09-15

10:03:13,488+0000

INFO

c.a.jira.index.WriterWithStats

[JIRA-STATS] [index-writer-stats] WORKLOG : total stats: {"addDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}, "deleteDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}}

2023-09-15

10:03:13,366+0000

INFO

c.a.jira.index.WriterWithStats

[JIRA-STATS] [index-writer-stats] CHANGE_HISTORY : snapshot stats: {"addDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}, "deleteDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}}

2023-09-15

10:03:13,365+0000

INFO

c.a.jira.index.WriterWithStats

[JIRA-STATS] [index-writer-stats] CHANGE_HISTORY : total stats: {"addDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}, "deleteDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}}

2023-09-15

10:03:12,896+0000

INFO

c.a.jira.index.WriterWithStats

[JIRA-STATS] [index-writer-stats] ISSUE : snapshot stats: {"addDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}, "deleteDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}}

2023-09-15

10:03:12,895+0000

INFO

c.a.jira.index.WriterWithStats

[JIRA-STATS] [index-writer-stats] ISSUE : total stats: {"addDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}, "deleteDocumentsMillis":{"count":0,"min":0,"max":0,"sum":0,"avg":0,"distributionCounter":{}}}

2023-09-15

10:02:45,841+0000

INFO

c.a.jira.plugin.PluginTransactionListener

[JIRA-STATS] [plugin-transaction] numberStartEvents:1200, numberEndEvents:1200, numberSendEvents:725, numberEventsInTransactions:18203, numberOfPluginEnableEvents:336

2023-09-15

10:02:38,053+0000

INFO

c.a.j.util.stats.JiraStats

[JIRA-STATS] [UserSearchServiceStats] total stats: duration=PT913H55M0.017S, statsOverhead=6.068

atlassian-jira-sql.log

atlassian-jira-xsrf.log

atlassian-jira.log

atlassian-remoteapps-security.log

atlassian-servicedesk.log

easybi-queues.log

easybi-web.log

insight_audit.log

insight_automation.log

insight_import.log

insight_objectschema_export.log

insight_objectschema_import.log

insight_workflow.log

jira-diagnostics.log

If you still have questions, feel free to refer to our [support team](#).