

# Get started

Jira is a perfect issue tracker but staying on top of essential project data is tedious, if not impossible using just built-in functionalities. **sumUp for Jira Cloud** is filling this void by offering a lightweight but powerful solution to aggregate your data on dashboards with just a few clicks.

**sumUp for Jira Cloud** extends the built-in Jira reporting capabilities by adding four essential and highly configurable dashboard gadgets. The new gadgets combine the familiar use and functionality of selected system gadgets with extended real-time calculation features such as:

- Grouping issues by field values to make your data shine even more.
- Extended custom field support for additional fields to display.
- The flexibility to use JQL queries instead of saved filters in the gadget configuration to avoid the need of managing filter permissions.

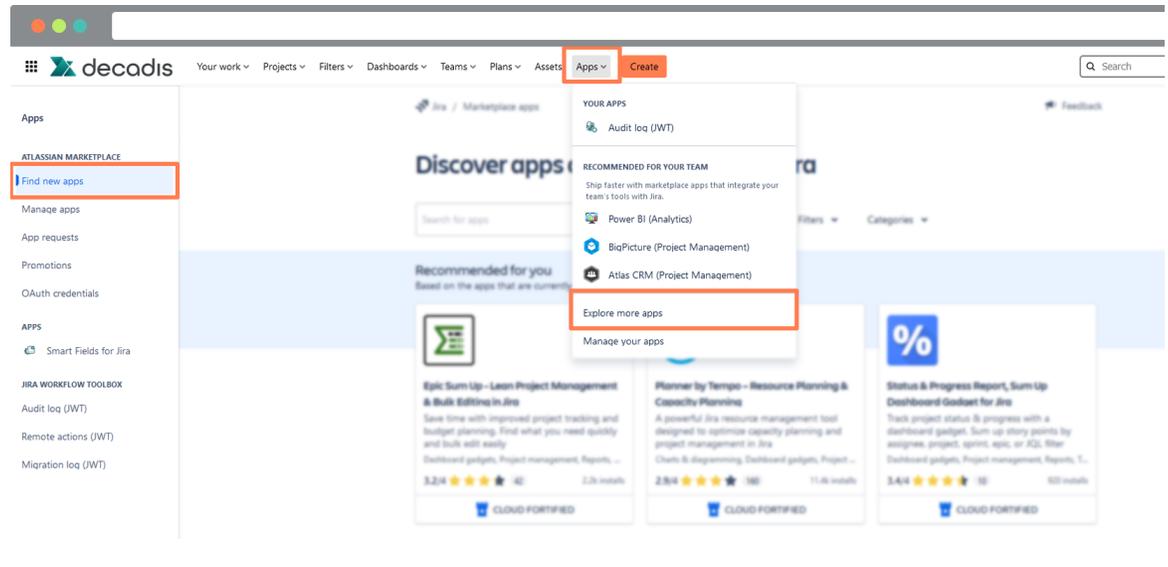
## Install sumUp for Jira Cloud

Installing sumUp for Jira Cloud is straightforward:

1. Get the sumUp app from the [Atlassian marketplace](#)
2. Add sumUp for Jira Cloud directly from your UPM:

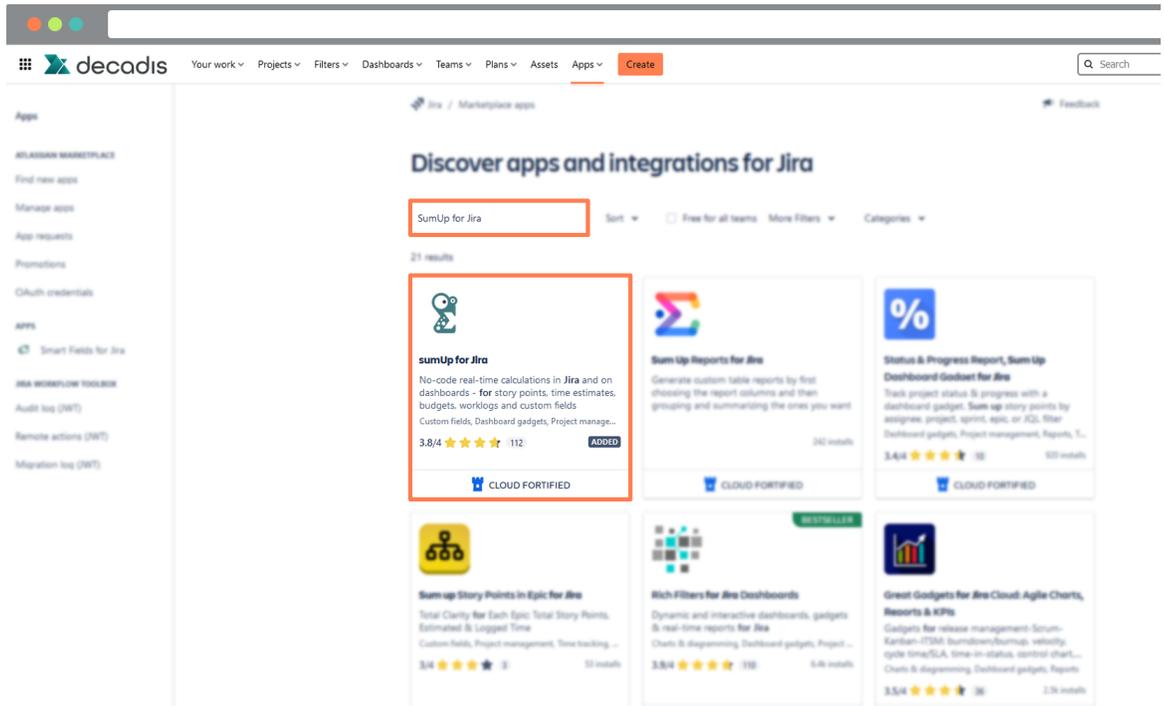
1

Head over to **Apps** [Explore more apps.](#)



2

Search for **sumUp**.



3

Have a look at [First steps](#) to start customizing your [gadgets](#).

If you still have questions, feel free to refer to our [support](#) team.

## First steps

**sumUp for Jira Cloud** adds **four new powerful gadgets** to your Jira Cloud instance that can be added to any Jira dashboard.

After [installing](#) the app, simply head over to any **dashboard you own** or **create** a new one.

## Dashboards

### Create

1

To create a new dashboard, head over to **Dashboards** **Create dashboard**

2

In the pop-up window give a **name** to the dashboard, a description (optional), and the viewing and editing user lists, then click on **save**.

3

## Edit dashboard

On the upper right side of your dashboard click on the **ellipsis menu ...** to display the options you can use to edit and configure your dashboard.

The screenshot shows the Decadis dashboard interface. At the top, there's a navigation bar with 'Your work', 'Projects', 'Filters', 'Dashboards', 'Teams', 'Plans', 'Assets', 'Apps', and a 'Create' button. A search bar is on the right. The main content area is titled 'sumUp Dashboard'. It features three main sections: 1. 'Grouped Filter Results (by sumUp)' with a date range selector (Current year, 01/Jan/24-31/Dec/24) and a 'Show' button. Below this is a message: 'No data found for the selected time period! Please check your data source to make sure it's the right one, or pick a different time period.' 2. 'Grouped Filter Results (by sumUp)' with a 'Custom KQL' field containing 'None' and a 'Reset' button. 3. 'Filter Results: Jira Default' showing a table with columns 'T', 'Key', 'Summary', 'P', 'Story Points', 'Votes', and 'Watchers'. Below this is a table titled 'Filter Results: sumUp for Jira' with columns 'T', 'Key', 'Summary', 'Priority', and 'Story Points'. The table lists various Jira issues with their keys, summaries, and priorities.

T	Key	Summary	Priority	Story Points
Story	BRGW-05	Implement bookings table	Major	5
Story	BRGW-04	Search for available dates	Minor	3
Story	BRGW-03	Mybookings page	Major	2
Story	BRGW-02	Trip sharing and commenting	Major	8
Story	BRGW-01	Trip favorites	Major	8
Story	BRGW-00	Name trips	Major	2
Story	BRGW-29	Trip destination selection - multi-dest	Major	2
Story	BRGW-28	Create new trips wizard	Major	3
Story	BRGW-27	List existing trips	Major	5
Story	BRGW-26	Trip management frontend framework	Major	5
Story	BRGW-25	Trip destination selection - single dest.	Minor	2
Story	BRGW-24	Trip date editing	Minor	4

1

### Edit and share

In the pop-up window give a **name** to the dashboard, a description (optional), and the viewing and editing user lists, then click on **save**.

2

### Copy

Make a copy of the desired dashboard and give it a name and a description like when creating a new one except that this one would have a copy of content from the original dashboard.

3

### View as wallboard

This gives you a better view of your dashboard in one full screen view

### Two Dimensional Filter Statistics (by sumUp)

Fix versions	Bug	Epic	Improvement	Incident	Story	Task	Σ
None	6						6
1.5	3	3		1	1		8
1.6	3	2		1	2	1	9
1.8	5	10	1	1	2	1	20
1.9	1				5	2	8
2.0	3	1					4
2.1					6		6
2.2	1				9		10
3.0					8	1	9

T	Summary	Priority	Device	Team
Story	Order new toner	Trivial	Printer 123	Sydney
Story	Update RAM to 32GB	Trivial	Laptop abc	San Francisco
Story	Repair keyboard	Trivial	Laptop def	New York
Story	Check battery	Trivial	Laptop xyz	Berlin
Story	Update Windows	Trivial	Laptop abc	Sydney, Munich

### Filter Results (by sumUp)

T	Summary
Initiative	New Face to the world (Marketing revisited)
Epic	Planet Taxi Device exploration & research
Story	Create Email Campaign for Saturn Summer Sale
Initiative	World class on-board service
Story	Large Group Participant should be able to cancel r
Story	Create Banner Ads to use for partner marketing
Story	Create Blog Post for Saturn Summer Sale
Story	Select key travel partners for the Saturn Summer S

### Pie Chart

### Grouped Filter Results (by sumUp)

Fix versions	Original estimate	Time Spent	Remaining Estimate	Issues
1.5	1 week	15 minutes	4 days, 7 hours, 45 minutes	1
2.1	6 weeks	5 weeks, 2 days	2 days	6
2.2	4 weeks, 1 day, 6 hours	4 weeks, 2 days, 1 hour, 15 minutes	4 hours	9
3.0	4 days	3 days, 4 hours	1 hour	8
Σ	12 weeks, 6 hours	10 weeks, 2 days, 5 hours, 30 minutes	1 week, 2 days, 4 hours, 45 minutes	24

4

## Delete

This option permanently deletes your dashboard. A confirmation pop-up message will appear when you click on delete to double check if you want to proceed.

The screenshot shows the Decadis dashboard with a confirmation dialog box overlaid. The dialog box contains the text: "Move sumUp Dashboard to trash? Trashed dashboards can only be restored by your Jira administrator, and are permanently deleted from your Jira site after 60 days." Below the text are two buttons: "Move to trash" and "Cancel".

5

## Wallboard slide show

You need to configure a wallboard slide show before viewing it.

### In the configure wallboard

1

Add **at least** two dashboards to display

2

Choose the desired **transition effect** (could be also set to **none**)

2  
3

Set how many **seconds** it takes to change the dashboard display, then click on **save**.

4

Click on **view wallboard slide show** to see your results.

Press **Esc** to exit the slide show.

To get familiar with the different options the various **gadgets** have to offer we suggest adding all of them to your dashboard.

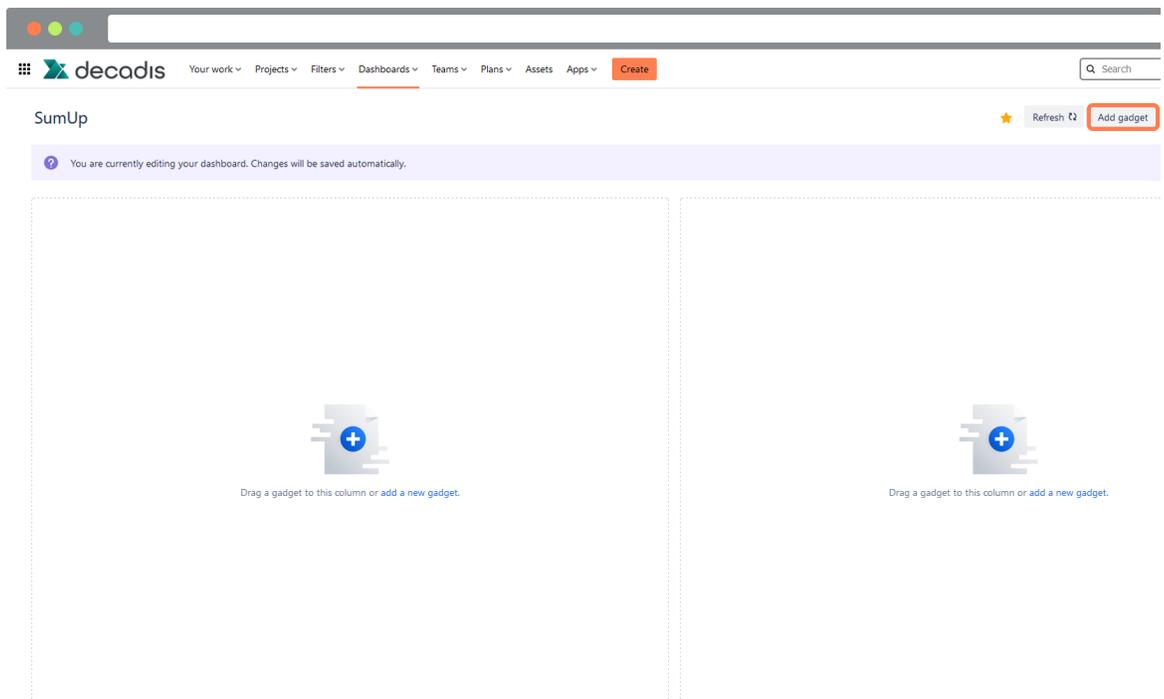
## Add gadgets

## Add gadgets

Simply add the gadget you need to your dashboard(s) and configure them according to your requirements.

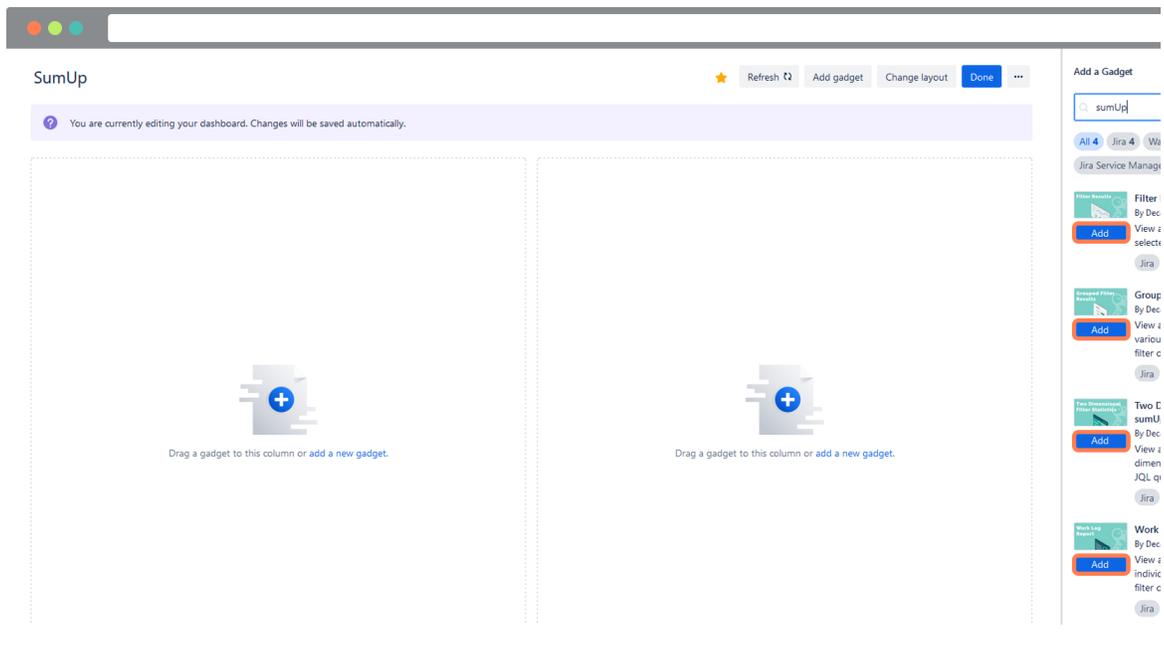
1

To use **sumUp** on your dashboard view, click on **Add gadget** on the right side of your screen



2

An add gadget menu will slide from the right hand side of the screen, on search gadgets type in **sumUp** then click on **add** under the image of the desired gadget:



3

Configure the gadgets according to your needs. More details on the various **parameters** can be found on the relevant pages:

- [Filter Results \(by sumUp\)](#)
- [Two Dimensional Filter Statistics \(by sumUp\)](#)
- [Grouped Filter Results \(by sumUp\)](#)
- [Work Log Report \(by sumUp\)](#)

decadis Your work Projects Filters Dashboards Teams Plans Assets Apps Create Search

sumUp Dashboard Refresh Add gadget

You are currently editing your dashboard. Changes will be saved automatically.

### Two Dimensional Filter Statistics (by sumUp)

Assignee\* DRAFT WAITING REVIEW OPEN IN PROGRESS BACKLOG SELECTED FOR DE... PENDING Σ

Admin Istrator									
Alana Grant				25					43
Alana Grant									
Alana Grant		64							64
Cassie Owens		6		4					27
Decadis									
Decadis Apps									12
Decadis Atlassian Sales									
flipt									
Harvey Jennings				25					40
Σ	3	212	0	93	0	0	0	0	2,592

### Two Dimensional Filter Statistics: sumUp for Jira

Priority\*

- Highest
- Blocker
- Major
- Minor

### Filter Results: sumUp for Jira

T	Key	Summary	Priority	Story Point
Story	BROW-35	Implement bookings table	Major	5
Story	BROW-34	Search for available dates	Minor	3
Story	BROW-33	MyBookings page	Major	2
Story	BROW-32	Trip sharing and commenting	Major	8
Story	BROW-31	Trip favorites	Major	8
Story	BROW-30	Name trips	Major	2
Story	BROW-29	Trip destination selection - multi-dest	Major	2
Story	BROW-28	Create new trips wizard	Major	3
Story	BROW-27	List existing trips	Major	5
Story	BROW-26	Trip management frontend framework	Major	5
Story	BROW-25	Trip destination selection - single dest.	Minor	2
Story	BROW-24	Trip date editing	Minor	4
Σ				95

1-12 of 26

### Grouped Filter Results (by sumUp)

Project*	Time Spent	Story Points	Issues	Issues
Android App	1 day	306	29	29
Blue Leaf Mobile App	3 hours, 45 minutes	0	14	14
Create awesome software	1 week, 3 days, 6 hours	0	10	10
Decadis Customer Service	4 weeks, 3 days, 6 hours, 45 minutes	0	43	43
Demo Project	2 hours	0	4	4
Employee Onboarding		0	12	12
Financial Month End		0	2	2
HR Candidate Tracking	1 day, 1 hour, 45 minutes	0	15	15
iOS App		0	22	22
IT Support		0	5	5
Σ	1 year, 17 weeks, 2 days, 6 hours, 32 minutes	2,592	692	692

### Pie Chart: Overdue

Assignee	Total Issues: 25
Unassigned	10
Alana Grant	3
Cassie Owens	3
Harvey Jennings	3
Mitch Davis	2
Decadis Apps	1

4 minutes ago

## Edit gadgets

## Edit gadgets

After adding the desired gadget(s), you can edit them according to your preferences even when it comes to color and naming.

Click on the **ellipsis menu** ... on the top right corner of the gadget then you will see a variety of options you can do to configure and customize your gadget

1

## Highlight color

Choose the desired color to highlight your dashboard.

The screenshot shows the Decadis dashboard interface. At the top, there is a navigation bar with the Decadis logo and menu items: 'Your work', 'Projects', 'Filters', 'Dashboards', 'Teams', 'More', and a 'Create' button. A search bar is also present. Below the navigation bar, the dashboard title is 'sumUp for Jira Cloud'. There are three buttons: 'Refresh', 'Add gadget', and 'Change layout'. A notification bar states: 'You are currently editing your dashboard. Changes will be saved automatically.' The main content area is divided into two panels. The left panel is titled 'Two Dimensional Filter Statistics (by sumUp)' and contains a table with columns for 'Fix versions', 'Epic', 'Story', and a total sum. The right panel is titled 'Grouped Filter Results (by sumUp)' and contains a table with columns for 'Project', 'Time Spent', and 'Story Points'. A mouse cursor is pointing at the 'Grouped Filter Results' title.

Fix versions *	Epic	Story	Σ
None	595	273	868
Android 1.0	130	27	157
Android beta	60	20	80
Browser 1.0	80	21	101
Browser Alpha		25	25
Browser Beta	15	49	64
iOS 1.0	70		70
iOS beta	40	119	159
Partnerweb	270		270
PI 1	200		200
Σ	1.889	703	2.592

Project *	Time Spent	Story Points
Android App	1 day	306
Blue Leaf Mobile App	3 hours, 45 minutes	0
Create awesome software	1 week, 3 days, 6 hours	0
Decadis Customer Service	4 weeks, 3 days, 6 ho...	0
Demo Project	2 hours	0
Employee Onboarding	0	0
Financial Month End	0	0
HR Candidate Tracking	1 day, 1 hour, 45 minut...	0
iOS App	0	229
IT Support	0	0
Σ	1 year, 17 weeks, 2 d...	2.592

This is helpful to sort your dashboards by color.

2

## Refresh

Refresh the data your dashboard is displaying.

decadis Your work Projects Filters Dashboards Teams More Create

sumUp for Jira Cloud Refresh Add gadget Change layout

You are currently editing your dashboard. Changes will be saved automatically.

Fix versions *	Epic	Story	Σ
None	595	273	868
Android 1.0	130	27	157
Android beta	60	20	80
Browser 1.0	80	21	101
Browser Alpha		25	25
Browser Beta	15	49	64
iOS 1.0	70		70
iOS beta	40	119	159
Partnerweb	270		270
PI 1	200		200
Σ	1.889	703	2.592

Project *	Time Spent	Story Points
Android App	1 day	306
Blue Leaf Mobile App	3 hours, 45 minutes	0
Create awesome software	1 week, 3 days, 6 hours	0
Decadis Customer Service	4 weeks, 3 days, 6 ho...	0
Demo Project	2 hours	0
Employee Onboarding	0	0
Financial Month End	0	0
HR Candidate Tracking	1 day, 1 hour, 45 minut...	0
iOS App	0	229
IT Support	0	0
Σ	1 year, 17 weeks, 2 d...	2.592

The time it takes to refresh depends on the amount of data the dashboard is displaying.

3

**Configure**

You can configure your gadgets directly from the dashboard by clicking on the **configure option**.

## Two Dimensional Filter Statistics (by sumUp)



Which issues do you want to analyse? \*

Custom JQL

Which field do you want to sum up? \*

Add field

Which field do you want to see on the x-Axis? \*

Status

Which field do you want to see on the y-Axis? \*

Project

How many rows do you want to display per page? \*

10

Choose additional options

- Do you want to refresh your data every 15 minutes?
- Do you want to group by name instead of ID?
- Do you want to include links to the issue navigator?

Save

4

### Rename

**Pro tip:** Rename the gadget (by clicking on the **Title ...** and then rename, as shown below) to include information about what users can expect as a result.

Two Dimensional Filter Statistics (by sumUp) ↗

✓ ✕

Assignee ↕
DRAFT ↕
WAITING REVIEW ↕
OPEN ↕
IN PROGRESS ↕
BACK

<span style="color: green;">AI</span> Admin Istrator				
Alana Grant				25
Alana Grant				
<span style="color: teal;">AG</span> Alana Grant		64		
Cassie Owens		6		4
<span style="color: teal;">X</span> Decadis				
<span style="color: teal;">X</span> Decadis Apps				
<span style="color: orange;">X</span> Decadis Atlassian Sales				
<span style="color: blue;">F</span> filipt				
Harvey Jennings		25		
Σ ⓘ	3	212	0	93

< 1 2 3 >

5

**View aid**

You can minimize or maximize the gadgets to have the view that fits you better.

The screenshot shows the Decadis dashboard interface. At the top, there is a navigation bar with 'Your work', 'Projects', 'Filters', 'Dashboards', 'Teams', 'More', and a 'Create' button. A search bar is on the right. Below the navigation, the dashboard title is 'sumUp for Jira Cloud'. A status message says 'You are currently editing your dashboard. Changes will be saved automatically.' Two gadgets are visible:

- Two Dimensional Filter Statistics (by sumUp):** A table with columns for 'Fix versions', 'Epic', 'Story', and a total column. The data is as follows:
 

Fix versions	Epic	Story	Total
None	595	273	868
Android 1.0	130	27	157
Android beta	60	20	80
Browser 1.0	80	21	101
Browser Alpha		25	25
Browser Beta	15	49	64
iOS 1.0	70		70
iOS beta	40	119	159
Partnerweb	270		270
PI 1	200		200
<b>Σ</b>	<b>1.889</b>	<b>703</b>	<b>2.592</b>
- Grouped Filter Results (by sumUp):** A table with columns for 'Project', 'Time Spent', and 'Story Points'. The data is as follows:
 

Project	Time Spent	Story Points
Android App	1 day	306
Blue Leaf Mobile App	3 hours, 45 minutes	0
Create awesome software	1 week, 3 days, 6 hours	0
Decadis Customer Service	4 weeks, 3 days, 6 ho...	0
Demo Project	2 hours	0
Employee Onboarding		0
Financial Month End		0
HR Candidate Tracking	1 day, 1 hour, 45 minut...	0
iOS App		0
IT Support		0
<b>Σ</b>	<b>1 year, 17 weeks, 2 d...</b>	<b>2.592</b>

6

## Delete

This option permanently deletes your gadget. A confirmation pop-up message will appear when you click on delete to double check if you want to proceed.

The screenshot shows the same Decadis dashboard as above, but with a confirmation dialog box overlaid. The dialog box has a warning icon and the text: 'Delete Two Dimensional Filter Statistics (by sumUp) gadget? This gadget and its configuration will be permanently deleted.' There are 'Cancel' and 'Delete' buttons at the bottom of the dialog. The background dashboard shows a different gadget, 'Two Dimensional Filter Statistics: sumUp for Jira', with columns for 'Assignee', 'DRAFT', 'WAITING REVIEW', 'OPEN', 'IN PROGRESS', 'BACKLOG', and a total column. The data is as follows:

Assignee	DRAFT	WAITING REVIEW	OPEN	IN PROGRESS	BACKLOG	Total
Admin Istrator						
Alana Grant				25		43
Alana Grant						64
Alana Grant			64			64
Cassie Owens			6	4		27
<b>Σ</b>	<b>95</b>	<b>95</b>	<b>190</b>			<b>190</b>

If you still have questions, feel free to refer to our [support team](#).

## Highlights

# Instant-ready summation in dashboard gadgets

Calculate the sums of Jira system and custom fields - story points, time estimates, or any other number - without additional configuration or the need to code or script.

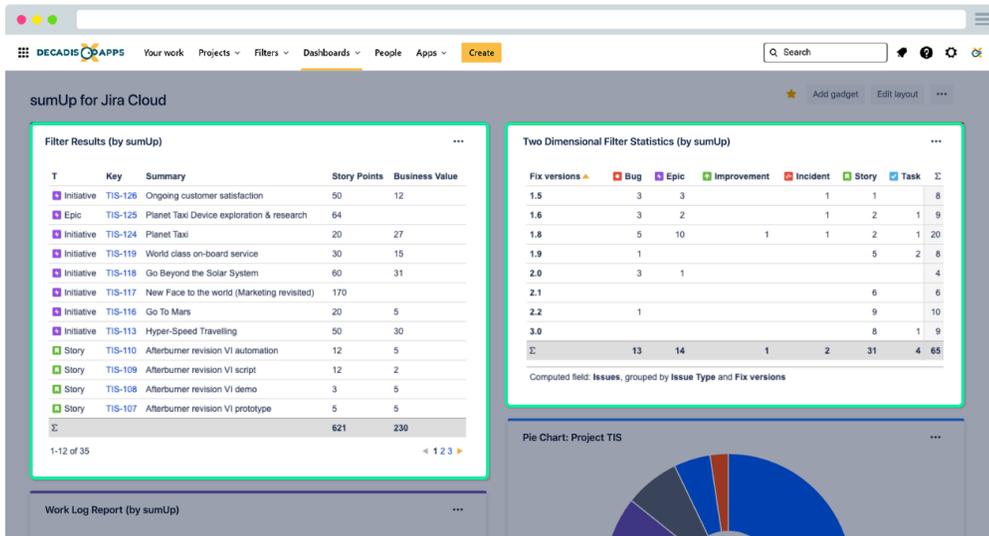
Made for Atlassian: sumUp for Jira Cloud fully supports **team-managed projects** (formerly next-gen), **Advanced Roadmaps** (formerly Portfolio) and **Insight - Asset Management**.

The screenshot displays the 'sumUp for Jira Cloud' dashboard with several gadgets:

- Work Log Report (by sumUp):** A table showing work logs grouped by Issue Type and Working Author for the period Friday, May 1st 2020 until Tuesday, June 30th 2020. It includes columns for Working Author, Epic, Improvement, and Story, with time estimates in weeks, days, and hours.
- Two Dimensional Filter Statistics (by sumUp):** A table showing statistics grouped by Issue Type and Fix versions. It includes columns for Fix versions, Bug, Epic, Improvement, and Incident, with counts for each version (1.5 to 3.0).
- Work Log Report (by sumUp):** A table showing work logs grouped by Working Author for the period Current week. It includes columns for Working Author, Major, and Minor, with time estimates in weeks, days, and hours.
- Filter Results (by sumUp):** A table showing filter results with columns for T, Key, Summary, Story Points, and Business Value. It lists various initiatives and stories with their respective values.
- Grouped Filter Results (by sumUp):** A table showing grouped filter results with columns for Assignee, Story Points, Business Value, and Issues. It lists assignees like Cassie Owens, Harvey Jennings, Kevin Campbell, Max Taylor, Ryan Lee, and William Smith with their respective values.
- Pie Chart: Project TIS:** A donut chart showing the distribution of issues across different categories.
- Assignee:** A list showing the total issues assigned to each team member, such as Unassigned (11), Alana Grant (8), Ryan Lee (5), Cassie Owens (4), Harvey Jennings (4), Kevin Campbell (4), Max Taylor (3), and Mitch Davis (2).

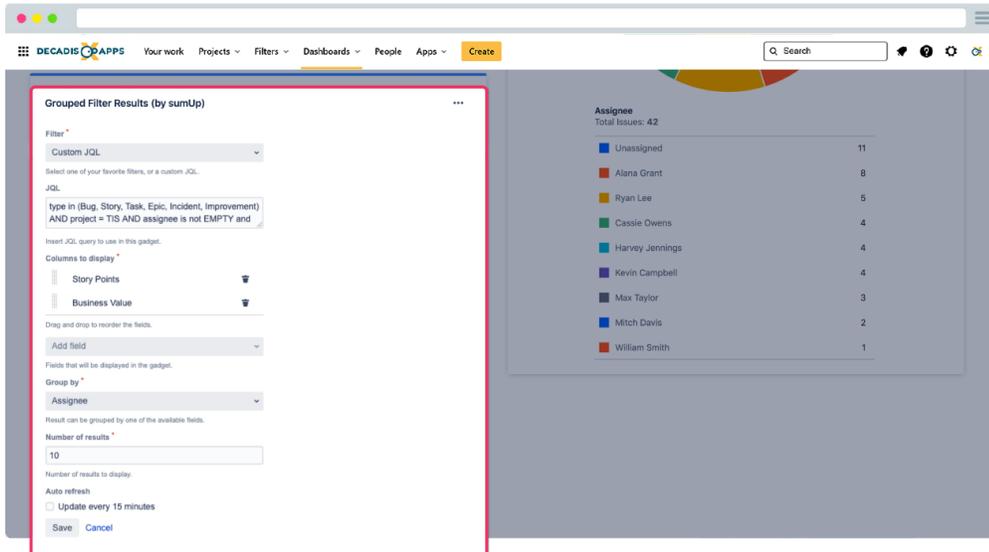
## Not a number? Not a problem

The **extended custom field support** allows you to calculate sums across many additional custom and system fields, such as: status, watchers, or select lists and text fields containing only numerical values.



## Effortless live data visualization

Use **saved filters** or choose **custom JQL** instead to create **meaningful dashboard gadgets** in just a few clicks and share them without the need to manage filter permissions.



## Clear insights into the work of your teams

**Report on logged work** on issues, epics, and initiatives - on a project level or grouped by any field with customizable time frames across classic and next-gen projects.

DECADIS APPS Your work Projects Filters Dashboards People Apps Create Search

### sumUp for Jira Cloud

Add gadget Edit layout

#### Work Log Report (by sumUp)

Worklog Author	Epic	Improvement	Story	
Alana Grant	1 week, 1 day	3 weeks	1 day	4 weeks, 2 days
Cassie Owens		4 weeks, 2 hours	1 week	5 weeks, 2 hours
Kevin Campbell	30 minutes	1 hour	1 week	1 week, 1 hour, 30 minutes
Max Taylor	2 weeks, 1 day	2 hours	1 hour	2 weeks, 1 day, 3 hours
<b>Σ</b>	<b>3 weeks, 2 days, 30 minutes</b>	<b>7 weeks, 5 hours</b>	<b>2 weeks, 1 day, 1 hour</b>	<b>12 weeks, 5 days, 8 hours, 30 minutes</b>

Sum of worklogs, grouped by Issue Type and Worklog Author, for period: Friday, May 1st 2020 until Tuesday, June 09th 2020

#### Work Log Report (by sumUp)

Worklog Author	Major	Minor	
Alana Grant	2 weeks, 1 day	2 hours	2 weeks, 1 day, 2 hours
Cassie Owens	1 week, 1 day	3 weeks	4 weeks, 1 day
Harvey Jennings	4 hours	4 weeks, 2 hours	4 weeks, 6 hours
Kevin Campbell	30 minutes	1 hour	1 hour, 30 minutes
<b>Σ</b>	<b>3 weeks, 2 days, 4 hours, 30 minutes</b>	<b>7 weeks, 6 hours</b>	<b>10 weeks, 3 days, 1 hour, 30 minutes</b>

Sum of worklogs, grouped by Worklog Author, for period: Current week

#### Two Dimensional Filter Statistics (by sumUp)

Fix versions	Bug	Epic	Improvement	Incident
1.5	3	3		
1.6	3	2		
1.8	5	10	1	
1.9	1			
2.0	3	1		
2.1				
2.2		1		
3.0				
<b>Σ</b>	<b>13</b>	<b>14</b>	<b>1</b>	<b></b>

Computed field: Issues, grouped by Issue Type and Fix versions

#### Pie Chart: Project TIS

DECADIS APPS Your work Projects Filters Dashboards People Apps Create Search

### sumUp for Jira Cloud

Add gadget Edit layout

#### Work Log Report (by sumUp)

Filter: Project TIS

Period: Current week

Number of results to display: 10

Auto refresh:  Update every 15 minutes

Save Cancel

#### Two Dimensional Filter Statistics (by sumUp)

Fix versions	Bug	Epic	Improvement	Incident	Story	Task
1.5	3	3		1	1	8
1.6	3	2		1	2	9
1.8	5	10	1	1	2	20
1.9	1				5	6
2.0	3	1				4
2.1					6	6
2.2	1				9	10
3.0					8	9
<b>Σ</b>	<b>13</b>	<b>14</b>	<b>1</b>	<b>2</b>	<b>21</b>	<b>66</b>

Computed field: Issues, grouped by Issue Type and Fix versions

#### Pie Chart: Project TIS