

Fields required or changed

This validator checks if **fields** are **set/empty** or **have/haven't changed** on the transition screen.



Configuration

Fields

Select the field to be checked, and in a subsequent step the desired behavior. The following options are available:

Option	Description
is required	The specified field must have a value. If no value is present, the condition will fail .
must be empty	The specified field must not have a value. If a value is present, the condition will fail .
must be changed	The specified field must have been updated during the transition / on the transition screen.
must not be changed	The specified field must not have been updated during the transition / on the transition screen.

Validation options

The validation can be **skipped** under certain circumstances. Select **one** or **multiple scenarios** in which you want to **skip** the **validation** to ensure the correct execution of certain operations.

Option	Description
Skip validation for JWT post functions	If the transition is triggered by a JWT post function , e.g. through Transition issue , the validation will be skipped.
Skip validation for bulk operations	If the transition is triggered by a bulk operation , the validation will be skipped.
Skip validation for clone operations	If the create transition is triggered by a clone operation , the validation will be skipped.
Skip validation for mail handlers	If the create transition is triggered by a mail handler , the validation will be skipped.

Error message

You can **optionally** define a custom error message in case the validator **fails**, which will be shown to the user trying to execute the transition.

You have the following options:

Location

Define **where** the error message should be displayed. By default, the message will be shown at the **top** of the transition screen, or in case there is no transition screen, as a **popup**.

Alternatively, you can locate the message below any other field. This option **only makes sense**, if there is a **transition screen** defined for the specific transition.

Due to **limitations** in **Jira Service Management**, the location parameter will be **ignored** on Jira Service Management related screens. The location parameter **only** works for the **Create Issue** transition screen if **JSD version 4.10** or higher is being used.

Message

Define the content of the error message in [Basic text mode](#) or [Advanced text mode](#).

Learn more about the possibilities of the [JWT expression editor](#).

In comparison to e.g. our [calculated custom fields](#) it is **not possible to display HTML** here. Displaying links to specific issues, for example, is not possible inside the error message.

Translations

After clicking on the **Add translation** button you can **optionally** translate the error message to other languages.

The language in which the error message will be displayed depends on the **language setting** of the individual **users**.

If you want to use this functionality in a **condition** instead, have a look at the following condition: [Fields required](#)



Use cases and examples

Use case	JWT feature	Workflow function	Parser functions	Label
Resolution must be empty		Fields required Fields required or changed		
Make the description required		Fields required Fields required or changed		
Make the assignee required		Fields required Fields required or changed		

If you still have questions, feel free to refer to our [support team](#).