Send email (use cases)

With the Send email post function you can easily send an email with custom content to recipients based on **fields, custom fields, groups, project roles** or simply by **selecting a user**.

You could use this post function to easily email a customized issue report to the assignee, reporter, service project customer, or any user you can think of.

Use cases and examples

Use case	JWT feature	Workflow function	Parser functions	Complexity
Alert the assignee of an important issue	⚙	Send email		BEGINNER
Inform the project manager about an added attachment	⚙	Send email	jiraExpression()	ADVANCED
Send email after transitioning to specific status	⚙	Send email		INTERMEDIATE

If you still have questions, feel free to refer to our support team.