

# Get started

Dig up, polish and display the data you really want in Jira issues.

Simply define what information you need and show the results **live** in **two custom field types** for [text](#) or [number](#) values - dynamically composed using our powerful [JWT expression editor](#).

## Install Smart Fields for Jira

Install **Smart Fields for Jira** directly from your Jira Cloud site.

You need to be a Jira administrator to install apps!

1

Click on the **cog** icon on the top right bar and under **Jira settings** select **Apps**.

2

The Atlassian Marketplace page will be displayed, in the search bar, type in **Smart Fields**

3

The app will appear on the list, select it and start your free trial!

4

Follow the [first steps](#) to get started!

If you still have questions, feel free to refer to our [support](#) team.

## First steps

1

[Install Smart Fields for Jira](#) or ask your friendly Jira administrator to install it for you. Either directly from within Jira or from the [Atlassian Marketplace](#).

Smart fields can **only** be created and configured by a Jira administrator.

2

Start creating and configuring your first [Smart field](#) by browsing to **Administration Issues Fields Custom Fields Create custom field**

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3

[Update the field layout of the issue view](#) and include your newly created Smart field.

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Pin the field or make it a **Description field** if it is important for users to see the field right away.

## Highlights

### Different types for different needs

Smart Fields for Jira ships with two **universal** and dynamic custom **field types** for all kinds of needs. Instead of flooding your Jira site with many potentially unused and unneeded field types, you only need to create and configure a smart field when you really need it.

What you want to see as output is entirely up to you. The expression editor best known from our best-rated Jira app [Jira Workflow Toolbox \(Cloud\)](#) will surface the data you need and display the results in one of the following field types:

- [Smart number fields](#) to display any kind of number, such as the number of open subtasks, unresolved or blocking issues and many more
- [Smart text fields](#) to display additional information such as details of the issue creator, historic due dates and many more

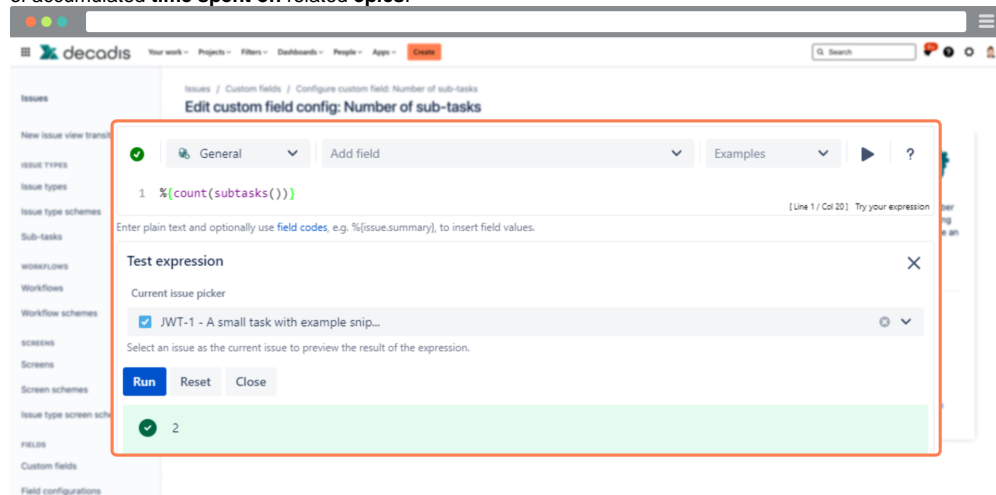
Project lead	Harvey Jennings
Number of issues in Epic	2
Story Points in Epic	20
Unresolved issues in Epic	1
Last comment with author	Decadis: Hey Kevin, can you please prepare the latest report?

Dynamic values - take the "static" out of your data

No more **unnecessary clicks and searches**: [Smart Fields](#) for Jira was designed to effortlessly visualize information that was hidden under the hood.

Results are being updated **dynamically** every time you load an issue, so the information you seek is always **live**.

The spectrum ranges from simply displaying text from various sources, such as issue **comments from linked issues**, to complex calculations of accumulated **time spent on related epics**.

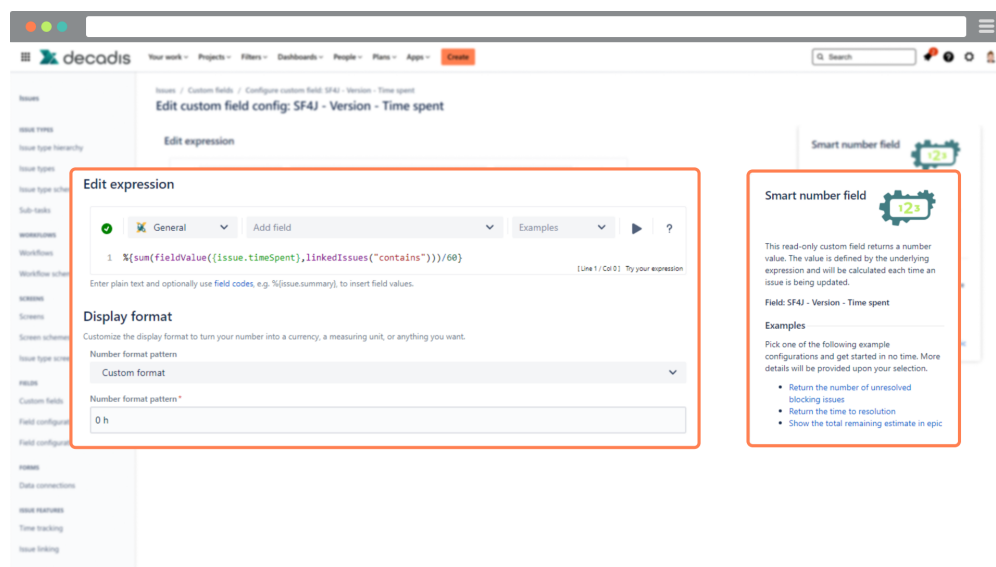


## Why smart?

It's not only about just displaying existing data, you can **manipulate it too**. Using the power of the [JWT expression editor](#), you can **customize** and **enhance** the **data** the way you need it.

From automatically **adding days** to an expected due date to **calculating project costs** based on hourly rates.

Using additional [Display formats](#) you can even define **what** the output will look like - adding a **currency** or weight **unit** has never been easier.



## Troubleshooting made easy

Every execution of Smart Fields is being tracked in a dedicated [Execution log](#).

So you no longer need to dig deep into Jira when hunting for bugs in your expressions.

The screenshot shows the 'Smart Fields for Jira' interface. A red box highlights the 'Execution log' section, which contains a table of execution records. The table has columns for Field, Date, User, Issue, Status, and Message. The records show various fields like 'Version - Internal Co...', 'Criticality', and 'RAG status' being executed successfully or with an error.

Field	Date	User	Issue	Status	Message
Version - Internal Co...	4.2.2022, 16:10:15	Decadis	CAS-4	SUCCESS	-
Version - Internal Co...	4.2.2022, 15:44:05	Decadis	CAS-1	SUCCESS	-
Criticality	4.2.2022, 13:56:48	Decadis	CAS-5	SUCCESS	-
Number of issues in ...	4.2.2022, 13:56:46	Decadis	CAS-5	SUCCESS	-
RAG status	4.2.2022, 13:56:42	Decadis	CAS-5	SUCCESS	-
Version - Internal Co...	4.2.2022, 13:56:37	Decadis	CAS-5	SUCCESS	-
Criticality	4.2.2022, 13:53:57	Decadis	CAS-5	SUCCESS	-
Criticality	4.2.2022, 13:02:18	Decadis	ADR-19	ERROR	Runtime e...
Version - Internal Co...	4.2.2022, 12:43:58	Decadis	ADR-19	SUCCESS	-
RAG status	4.2.2022, 07:37:49	Decadis	CAS-4	SUCCESS	-

Struggling with finding the correct expression?

Even though we can't give the answer to the ultimate question about life, the universe and everything, our 68 built-in templates help to create your first fields with just a few clicks.

The screenshot shows the 'Edit custom' interface. A red box highlights a grid of built-in templates. The templates are organized into two rows and four columns. The first row includes 'Issue type description', 'Last comment', 'Last comment author', and 'Last status change author'. The second row includes 'Parent assignee', 'Parent priority', 'Parent reporter', and 'Parent status'. Each template has a 'Select' button.

Issue type description	Last comment	Last comment author	Last status change author
MISC	COMMENTS	COMMENTS	STATUS
Select	Selected	Select	Select

Parent assignee	Parent priority	Parent reporter	Parent status
ASSIGNEE	PRIORITY	REPORTER	STATUS
Select	Select	Select	Select