Alert the assignee of an important issue

On this page

Use case

Send an email to the current assignee only if the **priority** is set to "**Highest**" or "**High**".

⚙ Configuration

1 Add the Send email post function to the desired workflow transition or create a new transition.

2 **From**

Choose the option **User in field** with the value **"Current user"** (this is the default value).

3 **To**

Select **Field containing users** and select the field **Assignee**.

4 **Email content**

1 **Subject**

Select the parser mode **General** and enter

```
%{issue.key} - Action required
```

2 **Email format**

Choose **HTML**

3 **Body**

Select the parser mode **General** and enter the following expression:

```
Hi %{issue.assignee.displayName},
this issue needs your attention. Please provide feedback as soon as possible!

Thanks,
%{system.currentUser.displayName}
```

5 Conditional execution

Select the parser mode **Logical** and insert the following expression:

```
%{issue.priority} in ["High","Highest"]
```

📁 Related use cases

Use case	JWT feature	Workflow function	Parser functions	Complexity
Alert the assignee of an important issue	⚙️	Send email		**BEGINNER**
Inform the project manager about an added attachment	⚙️	Send email	jiraExpression()	**ADVANCED**
Send email after transitioning to specific status	⚙️	Send email		**INTERMEDIATE**

If you still have questions, feel free to refer to our support team.