Alert the assignee of an important issue

On this page

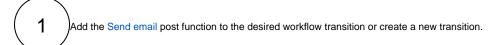
Configuration | Related use cases

Use case

Send an email to the current assignee only if the priority is set to "Highest" or "High".



Configuration



2

From

Choose the option User in field with the value "Current user" (this is the default value).

 $\left(\ \mathsf{3} \ \right)$

To

Select Field containing users and select the field Assignee.

4

Email content



Subject

Select the parser mode General and enter

%{issue.key} - Action required

 $\left(\mathsf{2}\right)$

Email format

Choose HTML

(3)

Body

Select the parser mode $\mbox{\bf General}$ and enter the following expression:

```
Hi %{issue.assignee.displayName},
this issue needs your attention. Please provide feedback as soon as possible!
Thanks,
%{system.currentUser.displayName}
```



Conditional execution

Select the parser mode **Logical** and insert the following expression:

 $\{$ issue.priority $\}$ in ["High","Highest"]



Related use cases

JWT feature	Workflow function	Parser functions	Complexity
(c)	Send email		BEGINNER
(Send email	jiraExpression()	ADVANCED
(c)	Send email		INTERMEDIATE
	\$\frac{1}{2}	Send email Send email Send email	Send email Send email jiraExpression() Send email

If you still have questions, feel free to refer to our support team.