

# Alert the assignee of an important issue

On this page

[Configuration](#) | [Related use cases](#)

## Use case

Send an email to the current assignee only if the **priority** is set to "**Highest**" or "**High**".



## Configuration

1

Add the [Send email](#) post function to the desired workflow transition or create a new transition.

2

### From

Choose the option **User in field** with the value "**Current user**" (this is the default value).

3

### To

Select **Field containing users** and select the field **Assignee**.

4

### Email content

1

#### Subject

Select the parser mode **General** and enter

```
%{issue.key} - Action required
```

2

#### Email format

Choose **HTML**

3

#### Body

Select the parser mode **General** and enter the following expression:

```
Hi %{issue.assignee.displayName},  
this issue needs your attention. Please provide feedback as soon as possible!  
  
Thanks,  
%{system.currentUser.displayName}
```

5

### Conditional execution

Select the parser mode **Logical** and insert the following expression:

```
%{issue.priority} in ["High","Highest"]
```



### Related use cases

Use case	JWT feature	Workflow function	Parser functions	Complexity
Alert the assignee of an important issue		Send email		BEGINNER
Inform the project manager about an added attachment		Send email	jiraExpression()	ADVANCED
Send email after transitioning to specific status		Send email		INTERMEDIATE

If you still have questions, feel free to refer to our [support](#) team.