

Migrate 'Send email'

The [Send email post function of JWT DC](#) is also available for [JWT Cloud](#), with minor differences in terms of parameters and options.

The table below shows the detailed mapping between JWT DC and JWT Cloud.

Migration steps

1

Add the [Send email post function](#).

2

Reconfigure the post function with the help of the following list, providing the necessary basics.

Migration details

JWT DC parameter	 JWT DC parameter options	 JWT Cloud parameter options	Notes
From	Based on the outgoing email configuration	-	Not available in JWT Cloud.
	Based on the project configuration	-	Not available in JWT Cloud.
	Selected user	Selected user	
	User in field	User in field	
	Email address in field	-	Not available in JWT Cloud - email addresses cannot be used as recipient in Jira Cloud.
	Set email manually	-	Not available in JWT Cloud - email addresses cannot be used as recipient in Jira Cloud.
Sending mode	Default	-	Not available in JWT Cloud - all emails will be sent as Personalized .
	Personalized	-	Not available in JWT Cloud - all emails will be sent as Personalized .
Priority			Not available in JWT Cloud.

TO	Add field containing users	Add field containing users	The field must return one or more Atlassian account IDs . This differs from JWT DC where user names are expected.
	Add field containing email addresses	-	Not available in JWT Cloud - email addresses cannot be used as recipient in Jira Cloud.
	Add project roles	-	Not available in JWT Cloud.
	Add groups	Add groups	
	Set recipients manually	-	Not available in JWT Cloud - email addresses cannot be used as recipient in Jira Cloud. It is not possible in JWT Cloud to add users who are not Jira users.
		Selected users	Instead of adding email addresses manually (like in the option Set recipients manually in JWT DC), this option in JWT Cloud can be used to add certain users as recipients.
CC			Not available in JWT Cloud.
BCC			Not available in JWT Cloud.
Email content	Subject	Subject <ul style="list-style-type: none"> • General parsing mode • Parser expression according to Migrate JWT parser expressions 	The list of available field codes and parser functions differs between JWT DC and JWT Cloud.
	Email format	Email format	In both JWT DC and JWT Cloud it is possible to select either HTML or Text .
	Body	Body <ul style="list-style-type: none"> • General parsing mode • Parser expression according to Migrate JWT parser expressions 	The list of available field codes and parser functions differs between JWT DC and JWT Cloud.
	Attachments	-	Currently it is not possible to add attachments to emails in Jira Cloud.
Additional options			Not available in JWT Cloud.
Conditional execution		<ul style="list-style-type: none"> • Logical parsing mode • Parser expression according to Migrate JWT parser expressions 	The list of available field codes and parser functions differs between JWT DC and JWT Cloud.

If you still have questions, feel free to refer to our [support](#) team.

