

Add comment

The **Add comment** post function automatically creates a comment in the **current, parent or any issue (s) returned by a parser expression**. The comment text can be composed of free text in combination with field codes or functions provided by the selected parsing mode.

The comment author can be selected among various user fields and the visibility can be restricted by project role or by user group.



Configuration

Target issue

Select the issue the comment will be added to. The following options are available:

- Current issue
- Parent issue
- Selected issue
- Parser expression

When the option **parser expression** is selected, an expression parser input field is displayed and the input has to be an **issue key** or an **issue list**. The comment will be added to every issue in the given issue list.

Comment text

Enter the comment's text that will be created. You can enrich the styling of your comment by using the [available markdowns](#).

If you would like to mention a user, you can use a markdown like the following

```
Hi [~accountid:%{issue.reporter}],
this issue needs your immediate attention.

Thanks,
%{system.currentUser.displayName}
```

The length of the comment's text is restricted to 5000 characters.

Comment author

Select the user that will be used to execute the post function. By default, it is set to the current user that executes the transition.

The following options are available:

Option	Description
Selected user	Select a specific Jira user.
User in field	Select the field containing the user that will be used to execute the post function.

The configured user must have all necessary permissions to create the comment in the target issue.

Comment visibility

Select the comment visibility.

- Unrestricted (all users)
- Restricted to Project Role
- Restricted to Group

If the comment should be restricted, the configured comment author must be a member of the configured role or group.

Conditional execution

You can **optionally** specify a [logical expression](#) or a [Jira expression](#) depending on the chosen [Parsing mode](#) to define the circumstances (or conditions) under which the post function should be executed.

The result of the logical expression must return a boolean value of either:

- **true** the post function will be executed
- **false** the post function will **not** be executed

Using the **conditional operator**, even complex or multi-layered conditions can be constructed.

Make sure to learn more about defining logical expressions and browse through the various **examples** here: [Logical mode](#)



Use cases and examples

Use case	JWT feature	Workflow function	Use case description	Complexity
Add a comment with links to attachments that were just added		Add comment	A comment will be added to the current issue with links to the attachments included recently .	BEGINNER
Add comment when rejecting an issue		Add comment	When an issue is rejected , a comment will be added to the current issue mentioning the reporter .	BEGINNER
Add formatted comments automatically		Add comment	Add a formatted comment to the current issue . It would be convenient in case that you need to create a table or highlight some important points in the comment.	BEGINNER
Alert the assignee of important issues		Add comment	Add a comment to an issue mentioning the assignee . The comment will only be added, if the issue priority is set to " High " or " Highest " to ensure that the assignee will only be alerted for the important issue	BEGINNER
Alert the reporter		Add comment	Add a simple comment to an issue mentioning the reporter . This use case might come in handy if you don't want to use extra events in your notification schemes to notify specific users - like the reporter.	BEGINNER

Push status updates to the linked Epic		Add comment	Add a comment to the linked Epic including the summary and status of the current issue. This is helpful when you don't want to keep track of individual Stories and only receive notifications of the linked Epic (e.g. as a watcher or reporter).	BEGINNER
Push status updates to the parent		Add comment	Add a comment to the parent issue including the summary and status of the current issue. This is helpful when you don't want to keep track of individual sub-tasks and only receive notifications of the parent issue (e.g. as a watcher or reporter).	BEGINNER

If you still have questions, feel free to refer to our [support](#) team.