

# Reorder statuses with drag and drop

Reorder statuses using drag and drop.

## Where to find statuses?

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Category

Workflows

ID	Name	Category	Workflows	Actions
3	<b>Draft</b> This issue is being actively worked on at the moment by the assignee.	In Progress	13 associated workflows	Edit
4	<b>Reopened</b> This issue was once resolved, but the resolution was deemed incorrect. From here issues are either marked assigned or resolved.	To Do	13 associated workflows	Edit
6	<b>Closed</b> The issue is considered finished, the resolution is correct. Issues which are closed can be reopened.	Done	48 associated workflows	Edit
5	<b>Resolved</b> The issue has been resolved.	Done	36 associated workflows	Edit
1	<b>Waiting Review</b> The issue is open and ready for the assignee to start work on it.	To Do	18 associated workflows	Edit
10000	<b>Contract Review</b>	In Progress	1 associated workflow	Edit
10001	<b>Waiting for Support</b> The issue is ready for agents to work on.	To Do	34 associated workflows	Edit
10002	<b>Blocked Externally</b> This was auto-generated by JIRA Service Desk during workflow import	In Progress	2 associated workflows	Edit
10003	<b>Waiting for Customer</b> The issue is awaiting customer input.	To Do	35 associated workflows	Edit
10004	<b>Untriaged</b> This was auto-generated by JIRA Service Desk during workflow import	To Do	2 associated workflows	Edit
10009	<b>Code Review</b> Code needs to be reviewed by at least one team member. Use a pull request to get feedback.	In Progress	1 associated workflow	Edit
10010	<b>Under Review</b>	In Progress	11 associated workflows	Edit

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Add status

Translate statuses

57

Add status

Translate statuses

1

Waiting Review

The issue is open and ready for the assignee to start work on it.

To Do

18 associated workflows

Edit

3

Draft

This issue is being actively worked on at the moment by the assignee.

In Progress

13 associated workflows

Edit

4

Reopened

This issue was once resolved, but the resolution was deemed incorrect. From here issues are either marked assigned or resolved.

To Do

13 associated workflows

Edit

5

Resolved

The issue has been resolved.

Done

36 associated workflows

Edit

6

Closed

The issue is considered finished, the resolution is correct. Issues which are closed can be reopened.

Done

48 associated workflows

Edit

10000

Contract Review

In Progress

1 associated workflow

Edit

10001

Waiting for Support

The issue is ready for agents to work on.

To Do

34 associated workflows

Edit

10002

Blocked Externally

This was auto-generated by JIRA Service Desk during workflow import

In Progress

2 associated workflows

Edit

10003

Waiting for Customer

The issue is awaiting customer input.

To Do

35 associated workflows

Edit

10004

Untriaged

This was auto-generated by JIRA Service Desk during workflow import

To Do

2 associated workflows

Edit

10009

Code Review

Code needs to be reviewed by at least one team member. Use a pull request to get feedback.

In Progress

1 associated workflow

Edit

If you still have questions, feel free to refer to our [support team](#).