

Hide transition to a previous status

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Use case

Hide transitions from status "**Status A**" to "**Status B**" if the previous status of the issue was "**Status B**". If the user needs to return to "**Status B**" that should be only possible from another status, let's say: "**Status C**"



Configuration

1

Add a [Logical condition](#) in a transition that goes from *Status B* to *Status A*. These statuses symbolize the previous status and the current status.

2

Expression

Add the following expression to enable the transition **only if the previous status of the issue was not *Status B***.

```
%{issue.status.previous}!="Status B"
```

If you need to **prevent an issue from ever returning to the same status** again, you should use the following expression instead.

```
fieldHistory(%{issue.status}) !~ "Status B"
```

Alternatively, you could also use the following expression.

```
count(timesOfTransition("Status A", "Status B")) = 0
```



Screenshots

Add Parameters To Condition

Add required parameters to the Condition.

Basic configuration*

Define the required parameters for this condition.

Expression*

Logical

Add field

Examples

1 `%{issue.status.previous}!= "Status: 8"`

[Line 1 / Col 36] Try your expression

The expression must return `true` or `false`. The condition is met if the logical expression returns `true`.

Logical condition

Documentation



Evaluate a logical expression that returns true or false - a most universal and powerful function to compare field values across any kind of issue relation, count sub-tasks or links.

Workflow

JIRA Service Desk IT Support Workflow generated for Project HR



Related use cases

Use case	JWT feature	Workflow function	Parser functions	Label
Block an Epic's transition depending on linked issues status and due date	 	Logical validator Logical condition	count() filterByPredicate() linkedIssues()	
Block an Epic's transition until all the issues under that Epic are resolved		Logical validator Logical condition	count() issuesUnderEpic() filterByResolution()	
Block a transition until all sub-tasks have certain fields populated	 	Logical validator Logical condition	count() filterByPredicate() subtasks()	STAFF PICK
Ensure that all issues linked with a certain issue link type have "Due Date" field set	 	Logical validator Logical condition	count() linkedIssues() fieldValue()	
Ensure that an issue has at least one attachment		Logical validator Logical condition		STAFF PICK
Evaluate Assets objects	 	Logical validator Logical condition	findPattern() findReplaceAll() replaceAll() toStringList()	
Halt a transition if an element is not contained in a list	 	Logical validator Logical condition	toStringList()	
Hide transition to a previous status		Logical condition		

Make "Time spent" field required		Logical validator	
Prevent a closed issue from being reopened after resting 1 week closed	 	Logical validator Logical condition	isInRole()
Prevent a transition depending of the number of components	 	Logical validator Logical condition	numberOfSelectedItems()
Prevent external users from creating issues		Logical validator	matches() toString() textOnStringList() toStringList() userDisplayName()
Prevent issue creation if description contains less than 100 characters		Logical validator	replaceAll() length()
Prevent issue creation with the same field value (Boolean)		Logical validator Validation based on JQL query	count() issuesFromJQL()
Prevent setting due dates outside business hours		Logical validator Logical condition	withinCalendar()
Prevent the creation of sub-tasks unless the parent issue is in a certain status		Logical validator	
Reject duplicated file names in attachments	 	Logical validator Logical condition	count() toStringList() distinct()
Restrict issue creation per issue type and project role		Logical validator	isInRole()
Set a condition in a global transition which only applies in a certain status		Logical condition	
Validate a Select List (cascading) custom field		Logical validator Logical condition	
Validate only issue links created in transition screen		Logical validator	count() transitionLinkedIssues() filterByProject() filterByIssueType()
Validation based on the value of a date type project property		Logical validator Logical condition	stringToDate() projectProperty()

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If you still have questions, feel free to refer to our [support](#) team.