Shorten the summary to a maximum number of characters

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Use case

In the following use case the summary of an issue is shortened to a maximum number of characters.

Configuration

1. Add the Update or copy field values post function to the **Create issue** transition in the second position.

2. **Target issue**

   Choose **Current issue.**

3. **Fields**

   Choose **Summary.**

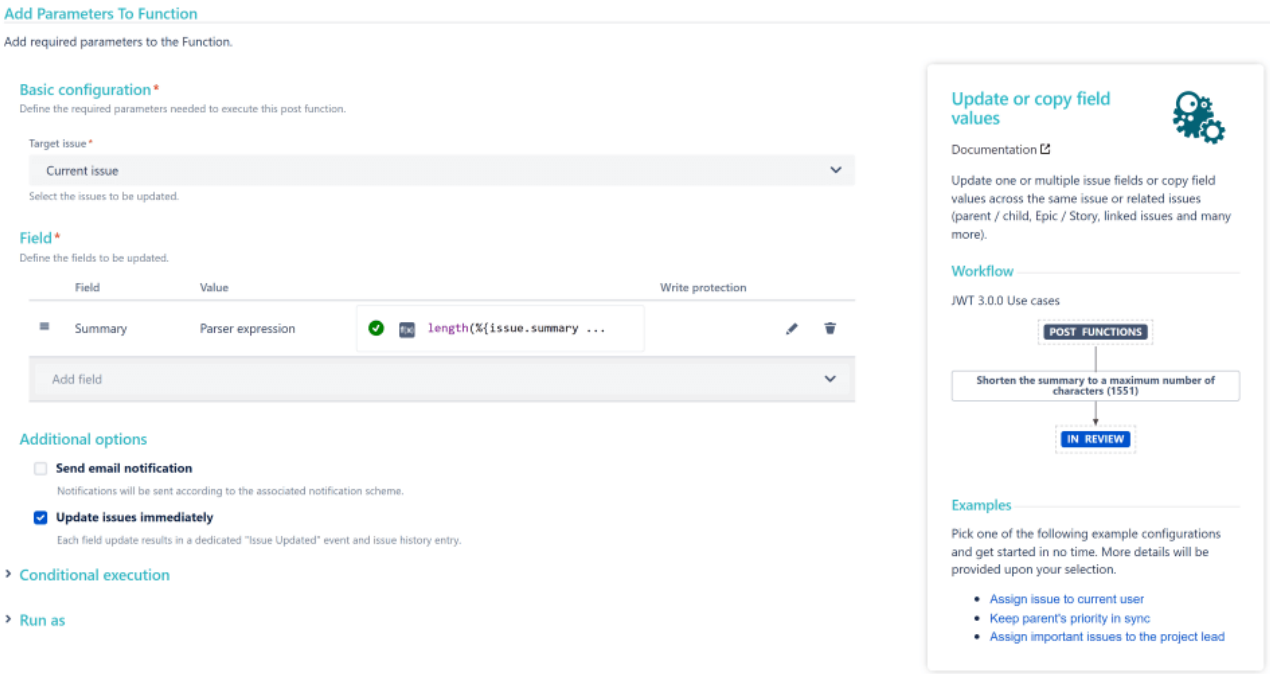
4. **Value**

   In the **popup,** choose the value **Set field value manually (parser expression)** and **write below the following expression in Advanced Text mode.**

```
length(%{issue.summary})>99? substring(%{issue.summary}, 0,99) : %{issue.summary}
```

The number 99 represents the position of the last character that will be included in the summary obtained from the substring() function. If you need to reduce or increase the summary length, just change this number at the expression's beginning and end.

Screenshots



Related use cases

Use case	JWT feature	Workflow function	Parser functions	Label
Add days skipping weekends and holidays to a Date Picker field		Update or copy field values	addTime()	
Add or remove request participants		Update or copy field values		
Add watchers ignoring inactive users		Update or copy field values	usersInGroup() isActive() toString() filterByPredicate()	
Assign important issues to the project lead		Update or copy field values		
Assign issue to current user		Update or copy field values		
Automatically fill an insight custom field after a transition		Update or copy field values		
Change the assignee to the next evaluator		Update or copy field values	first() toStringList()	

Create an internal Service Management comment on linked issues		Update or copy field values	
Keep parent issue's priority in sync		Update or copy field values	
Keep track of important status updates		Update or copy field values Fields required or changed	dateTimeToString()
Match several values of a list		Update or copy field values	toString() distinct() filterByPredicate()
Prioritize the issues globally		Update or copy field values	indexOf() previousValue() issuesFromJQL()
Set a date on the same week day on alternate weeks		Update or copy field values	addDays() nextDayOfTheWeek() modulus() weekOf TheYear() datePart()
Set a Date Picker field to the nth day of the month		Update or copy field values	dayOfTheMonth() lastDayOfTheMonth() addDays()
Set assignee based on a former assignee		Update or copy field values	previousValue()
Set Due Date with latest value among sub-tasks		Update or copy field values	fieldValue() max() siblingSubtasks()
Set fix version based on its start and release date		Update or copy field values	toString() textOnStringList() unreleasedVersions() st artDates() releaseDates() first()
Set the next fix version		Update or copy field values	floor() toNumber() substring() length()
Shorten the summary to a maximum number of characters		Update or copy field values	substring() length()

If you still have questions, feel free to refer to our support team.