

# Log work remote action

This action template provides the functionality to log work on an issue in Jira Cloud or Jira on-prem instance.



## Configuration

### Issue key

The **Issue key** parameter defines the issue where the time is intended to be logged.

### Start time

The **Start time** parameter defines the starting date time as a Text with the following format: YYYY-MM-DDTHH:MM:00.000+0000, e.g. 2021-01-17T12:34:00.000+0000. You can easily transform any date to this format by using the parser function [dateTimeToString\(\)](#), e.g.

```
dateTimeToString({system.currentDateTime}, "YYYY-MM-DDTHH:MM:00.000+0000", RUN_AS_LANG).
```

### Time spent in seconds

The **Time spent in seconds** defines the amount of seconds to be logged.

### Work description (optional)

The **Work description** parameter can be used to attach a descriptive comment to the logged work.



## Action-specific response options

The response options define values which are taken from the REST response of the executed template.

| Value      | Description  |
|------------|--|
| Worklog ID | Returns the <b>new worklog ID</b> created by the action. |




















Other **default options** like **Response body**, **Response status** or **Set field value manually** are available in any mode in the post function.



## Use cases and examples

| Use case   | JWT feature | Workflow function                     | Parser functions | Label |
|--|-------------|---------------------------------------|------------------|-------|
| <a href="#">Automatically create a version when starting the release</a> |             | <a href="#">Execute remote action</a> |                  |       |

|  |   |                       |                    |
|--|---|-----------------------|--------------------|
| Automatically create a version when starting the release                   |    | Execute remote action |                    |
| Automatically link an issue to an external one                             |    | Execute remote action |                    |
| Automatically link an issue to an external one                             |    | Execute remote action |                    |
| Automatically log work on a Jira issue                                     |    | Execute remote action | dateTimeToString() |
| Automatically log work on a Jira issue                                     |    | Execute remote action | dateTimeToString() |
| Clone issue in external instance   |    | Execute remote action |                    |
| Create a comment on an external Jira ticket                                |    | Execute remote action |                    |
| Create a comment on an external Jira ticket                                |    | Execute remote action |                    |
| Create a component to group issues related to UI design                    |    | Execute remote action |                    |
| Create a new employee account during an onboarding process                 |   | Execute remote action |                    |
| Create a new employee account during an onboarding process                 |  | Execute remote action |                    |
| Create an external project for a new employee during an onboarding process |  | Execute remote action |                    |
| Create an external project for a new employee during an onboarding process |  | Execute remote action |                    |
| Create an overview page for a software release                             |  | Execute remote action |                    |
| Create an overview page for a software release                             |  | Execute remote action |                    |
| Create a personal space for a new employee                                 |  | Execute remote action |                    |
| Create a personal space for a new employee                                 |  | Execute remote action |                    |
| Create Confluence page with links to issues                                |  | Execute remote action |                    |
| Get attributes of Assets objects   |  | Execute remote action |                    |

|  |   |                       |                                       |
|--|---|-----------------------|---------------------------------------|
| Get Checklist  |    | Execute remote action |                                       |
| Get Hubspot contact information  |    | Execute remote action |                                       |
| Get Hubspot contact information  |    | Execute remote action |                                       |
| Link a Jira issue with the corresponding release ticket                |    | Execute remote action |                                       |
| Link a Jira issue with the corresponding release ticket                |    | Execute remote action |                                       |
| Link issue to issue mentioned in its description                       |    | Execute remote action | findPattern() first()                 |
| Notify the reporter of an issue about its status by a Telegram message |    | Execute remote action |                                       |
| Read the information from a Trello card                                |    | Execute remote action |                                       |
| Read the information from a Trello card                                |    | Execute remote action |                                       |
| Retrieve the assets of an issue in Jira cloud                          |   | Execute remote action |                                       |
| Retrieve the assets of an issue in Jira cloud                          |  | Execute remote action |                                       |
| Set Checklist  |  | Execute remote action |                                       |
| Set the assignee of an external issue same as the transitioned issue   |  | Execute remote action |                                       |
| Set the assignee of an external issue same as the transitioned issue   |  | Execute remote action |                                       |
| Set User Picker field with users from group                            |  | Execute remote action |                                       |
| Transition an external Jira ticket based on the linked internal one    |  | Execute remote action |                                       |
| Transition an external Jira ticket based on the linked internal one    |  | Execute remote action |                                       |
| Translate the description  |  | Execute remote action | findReplaceAll()                      |
| Translate the description  |  | Execute remote action | replaceAll() wikiToHTML() htmlToTxt() |

If you still have questions, feel free to refer to our [support](#) team.