

Create an external link remote action

This action template provides the functionality to add an external link to an issue in a Jira Cloud or Jira on-prem instance.

Configuration

Issue key

The **Issue key** parameter defines the issue in which the external link should be created.

Link url

The **Link URL** parameter defines the URL to the external issue which shall be linked.

Link title

The **Link title** parameter defines the displayed title of the link in the issue.

Link type (optional)

The **Link type** parameter defines the type of the link to be created. You can set any descriptive text for the type of the link.

Action-specific response options



The response options define values which are taken from the rest response of the executed template.



















Value	Description
Link ID	Returns the ID of the new link created by the action.

Other **default options** like **Response body**, **Response status** or **Set field value manually** are available in any mode in the post function.

Use cases and examples

Use case	JWT feature	Workflow function	Parser functions	Label
Automatically create a version when starting the release		Execute remote action		
Automatically create a version when starting the release		Execute remote action		

Automatically link an issue to an external one		Execute remote action	
Automatically link an issue to an external one		Execute remote action	
Automatically log work on a Jira issue		Execute remote action	dateTimeToString()
Automatically log work on a Jira issue		Execute remote action	dateTimeToString()
Clone issue in external instance		Execute remote action	
Create a comment on an external Jira ticket		Execute remote action	
Create a comment on an external Jira ticket		Execute remote action	
Create a component to group issues related to UI design		Execute remote action	
Create a new employee account during an onboarding process		Execute remote action	
Create a new employee account during an onboarding process		Execute remote action	
Create an external project for a new employee during an onboarding process		Execute remote action	
Create an external project for a new employee during an onboarding process		Execute remote action	
Create an overview page for a software release		Execute remote action	
Create an overview page for a software release		Execute remote action	
Create a personal space for a new employee		Execute remote action	
Create a personal space for a new employee		Execute remote action	
Create Confluence page with links to issues		Execute remote action	
Get attributes of Assets objects		Execute remote action	
Get Checklist		Execute remote action	

Get Hubspot contact information		Execute remote action	
Get Hubspot contact information		Execute remote action	
Link a Jira issue with the corresponding release ticket		Execute remote action	
Link a Jira issue with the corresponding release ticket		Execute remote action	
Link issue to issue mentioned in its description		Execute remote action	findPattern() first()
Notify the reporter of an issue about its status by a Telegram message		Execute remote action	
Read the information from a Trello card		Execute remote action	
Read the information from a Trello card		Execute remote action	
Retrieve the assets of an issue in Jira cloud		Execute remote action	
Retrieve the assets of an issue in Jira cloud		Execute remote action	
Set Checklist		Execute remote action	
Set the assignee of an external issue same as the transitioned issue		Execute remote action	
Set the assignee of an external issue same as the transitioned issue		Execute remote action	
Set User Picker field with users from group		Execute remote action	
Transition an external Jira ticket based on the linked internal one		Execute remote action	
Transition an external Jira ticket based on the linked internal one		Execute remote action	
Translate the description		Execute remote action	findReplaceAll()
Translate the description		Execute remote action	replaceAll() wikiToHTML() htmlToTxt()

If you still have questions, feel free to refer to our [support team](#).