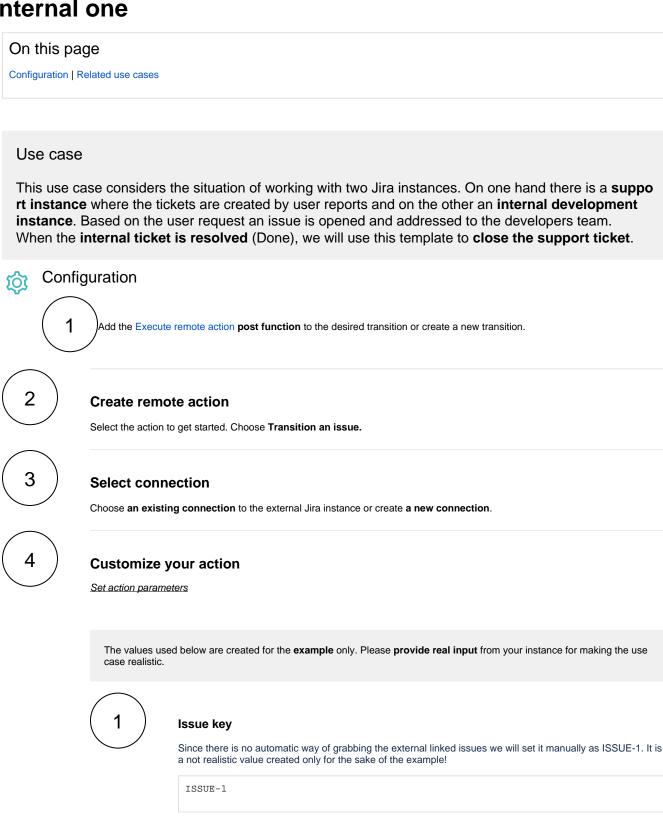
Transition an external Jira ticket based on the linked internal one



Transition ID

2

Set it manually using the expression editor as follows (in this case, the transition with **ID** 2 is the one that moves the ticket to **Done**):

2

Optionally, you can use the Update issue fields (optional) section to save the response body or parts of it into some field.

Update issue fields (optional)

The description of the ticket shall reflect the returned status of the executed action, e.g. a value of 201 indicates that the action has been executed successfully.



Select the field to be set.

Choose Description.



Set the value.

Choose Response status.



Related use cases

Use case	JWT feature	Workflow function	Parser functions	Label
Automatically create a version when starting the release	(ģ)	Execute remote action		
Automatically link an issue to an external one	(ģ)	Execute remote action		
Automatically log work on a Jira issue	्र	Execute remote action	dateTimeToString()	
Clone issue in external instance	(¢)	Execute remote action		
Create a comment on an external Jira ticket	(¢)	Execute remote action		
Create a component to group issues related to UI design	(ģ)	Execute remote action		

Translate the description	(\$\frac{1}{2}\)	Execute remote action	replaceAll() wikiToHTML() html ToTxt()
Transition an external Jira ticket based on the linked internal one	(g)	Execute remote action	
Set the assignee of an external issue same as the transitioned ssue	(Execute remote action	
Set Checklist	(ģ)	Execute remote action	
Retrieve the assets of an issue in Jira cloud	(g)	Execute remote action	
Read the information from a Trello card	(g)	Execute remote action	
Notify the reporter of an issue about its status by a Telegram message	(b)	Execute remote action	
Link a Jira issue with the corresponding release ticket	(b)	Execute remote action	
Get Hubspot contact information	(Execute remote action	
Get Checklist	(Execute remote action	
Get attributes of Assets objects	(Execute remote action	
Create Confluence page with links to issues	(g)	Execute remote action	
Create a personal space for a new employee	(g)	Execute remote action	
Create an overview page for a software release	(b)	Execute remote action	
Create an external project for a new employee during an onboarding process	(ģ)	Execute remote action	
Create a new employee account during an onboarding process	(g)	Execute remote action	

If you still have questions, feel free to refer to our support team.