

Obtain a value from an Elements Connect custom field

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Use case

Obtain a value formatted as a JSON from an Elements Connect custom field and add it to an email.



Configuration

1

Add the [Send email](#) post function to the desired workflow transition or create a new transition.

2

Define the **basic configuration** with the required and information you need to fill in for your email.

3

Email content

1

Subject

Enter a plain text and optionally use [Field codes](#) for the subject of your email.

2

Email format

Choose **Text**

3

Body

Enter the following expression.

```
{{"Value: " + getFromJSON(%{issue.cfAAAAA}, "keys")}}
```

You can replace "keys" in the JMESPath with any word that precedes the value in the JSON, as for example, "name" or "displayName".

Variant

This variant is used when the value is presented between tags as in
`<content><value>Example 01</value></content>`

```
findPattern("XML string to be parsed", "(?<=(\\Q<value>\\E)).*?(?=(\\Q</value>\\E))")
```

4

Replace the field code `%{issue.cfAAAAA}` with the field code of your custom field and **change the title of the table** in the previous expression.



Related use cases

Use case	JWT feature	Workflow function	Parser functions	Label
Add a hyperlink to an issue in an email		Send email		
Add a table with the elements of a text to an email		Send email	<code>toString()</code> <code>textOnStringList()</code> <code>toStringList()</code>	
Copy formatted description of issue into email		Send email	<code>wikiToHTML()</code>	
Inline images in a generated email		Send email	<code>replaceAll()</code>	
Obtain a value from an Elements Connect custom field		Send email	<code>findPattern()</code> <code>toString()</code>	
Send email after transitioning to specific status		Send email		
Send email with the URL of the attachments included in the description		Send email	<code>replaceAll()</code> <code>toString()</code> <code>attachmentUrls()</code> <code>findPattern()</code>	

If you still have questions, feel free to refer to our [support](#) team.