

Change the assignee to the next evaluator

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Use case

Change the assignee of an issue after the evaluator has approved the issue to the next evaluator specified in an *User Picker (multiple users)* custom field.



Prerequisites

Set up custom fields

1

Create a **User Picker (multiple users)** text custom field

Name: Evaluators

2

Create another **User Picker (multiple users)** custom field

Name: Approvers



Configuration

1

Add the [Update or copy field values](#) post function to the desired transition or create a new transition.

2

Target issue*

Choose **Current issue**

3

Fields*

1

Field*

Choose **Approvers**

2

Value*

Set field value manually (parser expression)

3

Expression*Set it to **Basic text** and use the following expression

```
+ %{system.currentUser}
```

2

1

Field*Choose **Assignee**

2

Value*

Set field value manually (parser expression)

3

Expression*Set it to **Advanced** and use the following expression

```
first(toStringList(%{issue.cfEvaluators}) EXCEPT toStringList(%  
{issue.cfApprovers}))
```

Please. do not forget to replace `%{issue.cfEvaluators}` and `%{issue.cfValidators}` with the corresponding field codes of the *Evaluators* and *Approvers* fields.



Related use cases

Use case	JWT feature	Workflow function	Parser functions	Label
Add days skipping weekends and holidays to a Date Picker field		Update or copy field values	addTime()	
Add or remove request participants		Update or copy field values		

Add watchers ignoring inactive users		Update or copy field values	usersInGroup() isActive() toString() filterByPredicate()
Assign important issues to the project lead		Update or copy field values	
Assign issue to current user		Update or copy field values	
Automatically fill an insight custom field after a transition		Update or copy field values	
Change the assignee to the next evaluator		Update or copy field values	first() toStringList()
Create an internal Service Management comment on linked issues		Update or copy field values	
Keep parent issue's priority in sync		Update or copy field values	
Keep track of important status updates		Update or copy field values Fields required or changed	dateTimeToString()
Match several values of a list		Update or copy field values	toString() distinct() filterByPredicate()
Prioritize the issues globally		Update or copy field values	indexOf() previousValue() issuesFromJQL()
Set a date on the same week day on alternate weeks		Update or copy field values	addDays() nextDayOfTheWeek() modulus() weekOfTheYear() datePart()
Set a Date Picker field to the nth day of the month		Update or copy field values	dayOfMonth() lastDayOfMonth() addDays()
Set assignee based on a former assignee		Update or copy field values	previousValue()
Set Due Date with latest value among sub-tasks		Update or copy field values	fieldValue() max() siblingSubtasks()
Set fix version based on its start and release date		Update or copy field values	toString() textOnStringList() unreleasedVersions() startDates() releaseDates() first()
Set the next fix version		Update or copy field values	floor() toNumber() substring() length()

Shorten the summary to a maximum
number of characters



Update or copy
field values

`substring()` `length()`

If you still have questions, feel free to refer to our [support](#) team.