Retrieve the assets of an issue in Jira cloud



Prerequisites | Configuration | Related use cases

Use case

In this use case we will get the assets (formerly insight objects) of a Jira Cloud issue and write the respective object labels to a custom text field.



Prerequisites

For this use case we need a custom action for executing the get assets operation. It should be executed for a Jira Cloud instance.

Create a connection

Configure the connection either inside the post function configuration or using the **Remote actions page** in the **Manage apps administration** by setting the following input.

 $\left(\mathsf{1} \right)$

Name

Atlassian API

2

Connection type

Choose External.

 $\left(\begin{array}{c} \mathbf{3} \end{array}\right)$

Base URL

https://api.atlassian.com



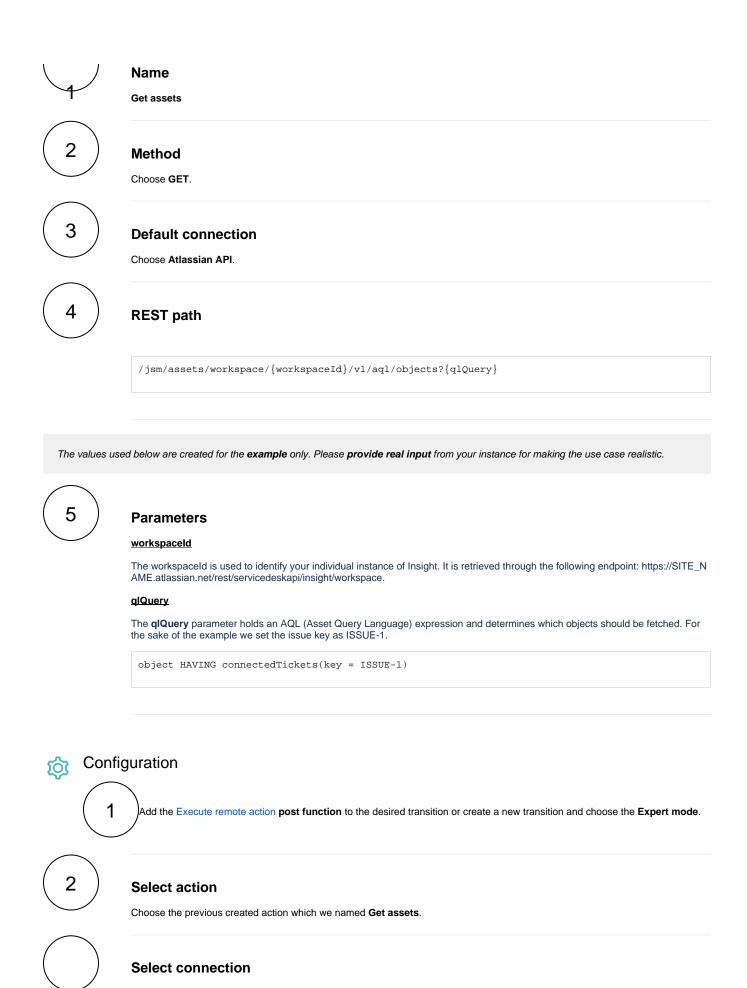
Authentication

Choose Basic authentication and provide an email as the username and an API token as password.

Create an action

Create the action either inside the post function configuration or using the **Remote actions page** in the **Manage apps administration** by setting the following input.





Update issue fields (optional)

Other default options like Response body, Response status or Set field value manually are available in any mode in the post function.



Select the field to be set.

Choose the text custom field to hold the object entry labels.



Set the value manually by using the following parser expression:

%{action.response.objectEntries[*].label}

This parser expression uses the field code Action response details and JMESPath in order to get the information from the response.



Related use cases

JWT feature	Workflow function	Parser function	Label
(Execute remote action		
(b)	Execute remote action		
(Execute remote action		
(Execute remote action		
(Execute remote action		
(b)	Execute remote action		
	feature feature	Execute remote action Execute remote action	Feature Execute remote action Execute remote action

Create a new employee account during an onboarding process	(Execute remote action
Create an external project for a new employee during an onboarding process	(Execute remote action
Create an overview page for a software release	(Execute remote action
Create a personal space for a new employee	(Execute remote action
Create Confluence page with links to issues	(Execute remote action
Get attributes of Assets objects	(Execute remote action
Get Checklist	(Execute remote action
Get Hubspot contact information	(Execute remote action
Link a Jira issue with the corresponding release ticket	(Execute remote action
Notify the reporter of an issue about its status by a Telegram message	(Execute remote action
Read the information from a Trello card	(Execute remote action
Retrieve the assets of an issue in Jira cloud	(Execute remote action
Set Checklist	(Execute remote action
Set the assignee of an external issue same as the transitioned issue	(Execute remote action
Transition an external Jira ticket based on the linked internal one	(Execute remote action
Translate the description	(Execute remote action

If you still have questions, feel free to refer to our support team.