

# Remove remaining estimate when an issue is closed

## On this page

[Configuration](#) | [Issue transitioned event](#) | [Boolean condition](#) | [Update field action](#) | [Import the example](#) | [Related use cases](#)

## Use case

Remove automatically the value of the Remaining estimate field when an issue is closed or rejected.



## Configuration

1

Create a new rule and name it appropriately.

Providing a description will help you to identify what the rule does but this step is **optional**.



## Issue transitioned event

2

**Add a trigger**

Select **Issue transitioned event**

3

Trigger the event from any workflow transition.



## Boolean condition

4

**Condition**

**Boolean condition**

5

**Expression**

Use the following expression:

```
%{trigger.issue.resolution} != null
```

Only issues that have a resolution will pass this condition.



## Update field action

6

### Add an Action

Select **Update field**

7

### Field

Select **Remaining estimate (minutes)**

8

### Update to

Select **Value returned by parser expression**

9

### Parser expression

Write the following expression with the expression editor in *Numeric* mode.

0



## Import the example

**Import** the **JSON** file below to get started in no time.






## JSON


After importing the JSON file, make sure to **check** the **configuration** of the rule. Non-existing configuration elements (issue types, fields, values etc.) will be highlighted.

```
{
  "name" : "Remove remaining estimate when an issue is closed",
  "description" : "",
  "creator" : "admin",
  "status" : false,
  "triggerData" : "",
  "triggerType" : "ISSUE_TRANSITIONED_EVENT",
  "configuration" : {
    "refs" : [ "issue", "system", "trigger.issue", "trigger.parent" ],
    "triggerType" : ""
  },
  "children" : [ {
    "sequence" : 0,
    "type" : "BOOLEAN_CONDITION",
    "ruleEntityType" : "CONDITION",
    "configuration" : {
      "refs" : [ "issue", "project", "system", "trigger", "trigger.issue", "trigger.parent" ],
      "expression" : "%{trigger.issue.resolution} != null",
      "expressionParsingMode" : "logical",
      "actingUser" : "field_00020"
    }
  },
  "children" : [ {
    "sequence" : 0,
    "type" : "UPDATE_FIELD",
    "ruleEntityType" : "ACTION",
    "configuration" : {
      "refs" : [ "issue", "project", "system", "trigger", "trigger.issue", "trigger.parent" ],
      "fieldId" : "00024",
      "mode" : "parser",
      "value" : "0",
      "valueParsingMode" : "math",
      "actingUser" : "field_00020"
    },
    "children" : null,
    "hasChildren" : false
  } ],
  "hasChildren" : true
} ],
"hasChildren" : true
}
```



## Related use cases

Title	Automated action	JWT feature	Label
Inherit value from parent in Advanced Roadmaps hierarchy	Update field action		
Copy excerpted value from new comments	Update field action		
Bulk clear the issue resolution	Update field action		STAFF PICK
Add components of the epic to the current issue	Update field action		
Sum up value in parent issue on field change in sub-tasks	Update field action		

Delete the attachments of an issue 30 days after closing it	Update field action		
Update assignee and reporter to facilitate user deletion	Add comment action		STAFF PICK
	Assign issue action		
	Update field action		
Bulk edit the issue resolution	Update field action		STAFF PICK
Keep the priority of parents and sub-tasks in sync	Update field action		

If you still have questions, feel free to refer to our [support team](#).