

Copy the parent issue comments to its sub-tasks

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Use case

Copy every new comment added to the parent issue to its sub-tasks.



Configuration

1

Create a new rule and name it appropriately.

Providing a description will help you to identify what the rule does but this step is **optional**.



Issue event

2

Add a Trigger

Select **Issue event** and **Issue commented**



Boolean condition

3

Add a condition

Select **Boolean condition**

4

Expression

Add the following expression to the boolean condition.

```
%{issue.project.key} = "CASE" and %{issue.issueType} = "Task"
```

This boolean condition will restrict the range of the automation rule to the desired issues. In this use case we restrict it to the issues in the project *CASE* with the issue type *Task*.



Issue selector

5

Add a selector

Select **Issue selector**

6

Target issue(s)Select **Sub-tasks****Add comment action**

7

Add an actionSelect the action **Add comment**

8

Comment text

Write the following expression.

```
%{trigger.issue.lastComment}
```

**Import the example****Import** the **JSON** file below to get started in no time.

JSON

After importing the JSON file, make sure to **check the configuration** of the rule. Non-existing configuration elements (issue types, fields, values etc.) will be highlighted.

```
{
  "name": "Copy the parent issue comments to its sub-tasks",
  "description": "Copy every new comment added to the parent issue to its sub-tasks.",
  "creator": "admin",
  "status": false,
  "triggerData": "6",
  "triggerType": "ISSUE_EVENT",
  "configuration": {
    "refs": [
      "issue",
      "system",
      "trigger.issue",
      "trigger.parent"
    ],
    "triggerType": "6"
  },
  "children": [
    {
      "sequence": 0,
      "type": "BOOLEAN_CONDITION",
      "ruleEntityType": "CONDITION",
      "configuration": {
        "refs": [
          "issue",
          "project",
```








```

"system",
"trigger",
"trigger.issue",
"trigger.parent"
],
"expression": "%{issue.project.key} = \"CASE\" and %{issue.issueType} =\"Task\"",
"expressionParsingMode": "logical",
"actingUser": "field_00020"
},
"children": [
{
"sequence": 0,
"type": "ISSUE_SELECTOR",
"ruleEntityType": "SELECTOR",
"configuration": {
"refs": [
"issue",
"project",
"system",
"trigger",
"trigger.issue",
"trigger.parent"
],
"option": "subtasks",
"issueListExpressionParsingMode": "issues",
"actingUser": "field_00020"
},
"children": [
{
"sequence": 0,
"type": "ADD_COMMENT",
"ruleEntityType": "ACTION",
"configuration": {
"refs": [
"issue",
"issues",
"project",
"selector.issue",
"selector.parent",
"system",
"trigger",
"trigger.issue",
"trigger.parent"
],
"comment": "%{trigger.issue.lastComment}",
"commentParsingMode": "textBasic",
"actingUser": "field_00020",
"commentVisibility": "everybody",
"sendMail": "true"
},
"children": null,
"hasChildren": false
}
],
"hasChildren": true
},
],
"hasChildren": true
},
],
"hasChildren": true
}

```



Related use cases

Title	Automated action	JWT feature	Label
Copy the parent issue comments to its sub-tasks	Add comment action		
Remind users to close inactive issues	Add comment action		STAFF PICK
Add comment after seven days in the same status	Add comment action		
Re-assign issues and leave a comment	Add comment action Assign issue action		
Notify assignees when components are merged	Add comment action		
Notify the project lead on priority changes	Add comment action		
Update assignee and reporter to facilitate user deletion	Add comment action Assign issue action Update field action		STAFF PICK

If you still have questions, feel free to refer to our [support](#) team.