

Add user to field depending on selected options

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Use case

Set a *User Picker* field with one or several users according to the options selected in several fields.

In this use case, the options will be *Fruit* and *Apple* in two *Select List (single choice)* custom fields.



Configuration

1

Add the [Update field based on rules](#) to the transition of your choice.

2

Source field

Choose **Summary**

Although it is necessary to choose one, this field is not relevant in this use case. We will set it to **Summary** for demonstration purposes.

3

Target field

Select a ***User Picker*** custom field.

4

Rules

Add one rule for every possible combination of the fields, assuming that none of the fields can be left blank.

1

Select **Logical expression**

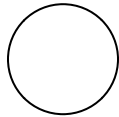
2

Expression

For every rule, **evaluate the different possibilities** with appropriate logical expressions like the following one.

```
"Fruit" = %{issue.cfaaaaa} and "Apple" = %{issue.cfbbbbb}
```

Please, **replace the field codes** `%{issue.cfaaaaa}` and `%{issue.cfbbbbb}` with the ones from the appropriate fields before testing the post function.



Target field value

Enter the **username** of the user that should be assigned to the ticket when the logical expression is true.

```
user.one
```

Add several users

If you need to **add several users** to a *User Picker (multiple choices)* field, select the option **Evaluate all rules** and **add a plus sign "+" before every target field value**.

```
+ user.one
```

Every user that has an associated matching rule will be added to the field.



Related use cases

Use case	JWT feature	Workflow function	Parser functions	Label
Add user to field depending on selected options		Update field based on rules		
Set assignee based on priority		Update field based on rules	priority()	
Set assignee depending on issue type		Update field based on rules	issueType()	
Set issue security level depending on reporter		Update field based on rules	issueSecurityLevel()	STAFF PICK
Set reporter as assignee if a User Picker field is empty		Update field based on rules		

If you still have questions, feel free to refer to our [support](#) team.