Create an issue comment remote action

This action template provides the functionality to add a comment to an issue in Jira Cloud or Jira on-prem instance.

⚙ Configuration

Issue key

The **Issue key** parameter defines the issue to which the new comment will be added.

Comment text

The **Comment text** parameter defines the content of the new comment.

🗎 Action-specific response options

The response options define values which are taken from the rest response of the executed template.

Value	Description
Comment ID	Returns the **new comment ID** created by the action.
Comment author	Returns the **author display name** of the new comment created by the action.

Other **default options** like **Response body**, **Response status** or **Set field value manually** are available in any mode in the post function.

📁 Use cases and examples

Use case	JWT feature	Workflow function	Parser functions	Label
Automatically create a version when starting the release	⚙	Execute remote action		
Automatically link an issue to an external one	⚙	Execute remote action		
Automatically log work on a Jira issue	⚙	Execute remote action	dateTimeToString()	
Create a comment on an external Jira ticket	⚙	Execute remote action		
Create a new employee account during an onboarding process	⚙	Execute remote action		

Create an external project for a new employee during an onboarding process	⚙️	Execute remote action	
Create an overview page for a software release	⚙️	Execute remote action	
Create a personal space for a new employee	⚙️	Execute remote action	
Get Hubspot contact information	⚙️	Execute remote action	
Link a Jira issue with the corresponding release ticket	⚙️	Execute remote action	
Link issue to issue mentioned in its description	⚙️	Execute remote action	findPattern() first()
Notify the reporter of an issue about its status by a Telegram message	⚙️	Execute remote action	
Read the information from a Trello card	⚙️	Execute remote action	
Retrieve the assets of an issue in Jira cloud	⚙️	Execute remote action	
Set the assignee of an external issue same as the transitioned issue	⚙️	Execute remote action	
Set User Picker field with users from group	⚙️	Execute remote action	
Transition an external Jira ticket based on the linked internal one	⚙️	Execute remote action	
Translate the description	⚙️	Execute remote action	findReplaceAll()

If you still have questions, feel free to refer to our support team.