

Set reporter as assignee if a User Picker field is empty

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Use case

Set the assignee based on a *User Picker* field. If this field is empty, set the reporter as assignee.



Configuration

1

Add the [Update field based on rules](#) to the desired transition or create a new transition.

You can add the post function to the **Create transition** of the workflow so that the assignee is automatically set every time that an issue is created.

2

Source field

Choose **Summary**

Although this field is not relevant in this use case, it is required to choose one. We will set it to **Summary**.

3

Target field

Select **Assignee**

4

Rules

1

First rule

1

Select **Logical expression**

2

Expression

Use the following expression after replacing the field code `%{issue.cfaaaaa}` with the one for the *User Picker* field.

```
%{issue.cfaaaaa} = null
```

3

Target field value

Enter the following field code.

```
%{issue.reporter}
```

2

Second rule

1

Select **Logical expression**

2

Expression

Use the following expression after replacing the field code `%{issue.cfaaaaa}` with the one for the *User Picker* field.

```
%{issue.cfaaaaa} != null
```

3

Enter the field code for the *User Picker* field.

```
%{issue.cfaaaaa}
```

**Related use cases**

Use case	JWT feature	Workflow function	Parser functions	Label
Add user to field depending on selected options		Update field based on rules		
Set assignee based on priority		Update field based on rules	priority()	
Set assignee depending on issue type		Update field based on rules	issueType()	

Set issue security level depending on reporter		Update field based on rules	issueSecurityLevel() <div>STAFF PICK</div>
Set reporter as assignee if a User Picker field is empty		Update field based on rules	

If you still have questions, feel free to refer to our [support](#) team.