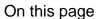
Set reporter as assignee if a User Picker field is empty



Configuration | Related use cases

Use case

Set the assignee based on a *User Picker* field. If this field is empty, set the reporter as assignee.



Configuration



Add the Update field based on rules to the desired transition or create a new transition.

You can add the post function to the *Create* transition of the workflow so that the assignee is automatically set every time that an issue is created.



Source field

Choose Summary

Although this field is not relevant in this use case, it is required to choose one. We will set it to Summary.



Target field

Select Assignee



Rules



First rule



Select Logical expression



Expression

Use the following expression after replacing the field code *%{issue.cfaaaaa}* with the one for the *User Picker* field.

%{issue.cfaaaaa} = null



Target field value

Enter the following field code.

%{issue.reporter}



Second rule



Select Logical expression



Expression

Use the following expression after replacing the field code $\%\{issue.cfaaaaa\}$ with the one for the $User\ Picker\ field.$

%{issue.cfaaaaa} != null



Enter the field code for the *User Picker* field.

%{issue.cfaaaaa}



Related use cases

Use case	JWT feature	Workflow function	Parser functions	Label
Add user to field depending on selected options	(Update field based on rules		
Set assignee based on priority	(Update field based on rules	priority()	
Set assignee depending on issue type	(ģ)	Update field based on rules	issueType()	

Set issue security level depending on reporter



Update field based on rules

issueSecurityLevel ()

STAFF PICK

Set reporter as assignee if a User Picker field is empty



Update field based on rules

If you still have questions, feel free to refer to our support team.