

Copy formatted description of issue into email

On this page

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Use case

Copy the description of the issue into the body of the email retaining all of the **line breaks** and the **typographical emphasis**.



Configuration

1

Add the [Send email](#) post function to the desired transition or create a new transition.

2

From

Choose **Based on the outgoing email configuration**

3

Sending mode

Choose **Default**

4

Priority

Choose **Default**

5

To

Select **Field containing users** and enter the following fields:

- Assignee
- Reporter
- Project lead

6

Email content

1

Subject

Enter a **subject** for the email.

2

Email format

Choose **HTML**

3

Body

Add the following **expression** to the body of your email where it best matches your requirements.

```
{{wikiToHTML(%{issue.description})}}
```

Add more text in addition to the expression in the body of the email, otherwise it will not be sent.

4

Attachments

Choose **None**

**Related use cases**

Use case	JWT feature	Workflow function	Parser functions	Label
Add a hyperlink to an issue in an email		Send email		
Add a table with the elements of a text to an email		Send email	toString() textOnStringList() toStringList()	
Copy formatted description of issue into email		Send email	wikiToHTML()	
Inline images in a generated email		Send email	replaceAll()	
Obtain a value from an Elements Connect custom field		Send email	findPattern() toString()	
Send email after transitioning to specific status		Send email		
Send email with the URL of the attachments included in the description		Send email	replaceAll() toString() attachmentUrls() findPattern()	

If you still have questions, feel free to refer to our [support team](#).