

Migration log

On this page

[Location](#) | [Main view](#) | [Rule migration details](#) | [Example](#)

What is the detailed result of your migration?

Since Jira DC and Jira Cloud don't map one-to-one and the JWT DC features differ from the JWT Cloud features, the rules cannot be migrated one-to-one to JWT Cloud. The JWT Migration log shows an overview of the migration result as well as detailed messages of what has been changed in the workflow rules or what will lead to errors in the execution and has to be fixed beforehand. You can edit the rules directly in the detailed view for each workflow rule.

To view the full migration log, you need to be a Jira product [administrator](#).

Location

Being logged in as a Jira administrator, you can find the migration tool log in the central app configuration located in the Jira administration interface. The Migration log (JWT) link is placed within the JIRA WORKFLOW TOOLBOX section below our links for the [Audit log \(JWT\)](#) as well as for [Remote actions \(JWT\)](#).

Main view

The main view provides information about the status of the migration on a workflow level.

JWT migration log

Migration name: Engineering projects (1)

Ratio of migrated workflow rules: 25% SUCCESS, 25% WARNING, 25% ERROR, 25% NOT MIGRATABLE (2)

20.10.2023 11:12

Select ... | Select stat... | Select workflows & transitions | Select workflow rules | Clear all

Resolved	Status	Workflows	Transitions	Workflow rules	
<input type="checkbox"/>	ERROR	Engineering Workflow	In Progress (21)	Create issue - Post function	Show more
<input type="checkbox"/>	WARNING	Engineering Workflow	Test (1)	Add comment - Post function	Show more
<input type="checkbox"/>	NOT MIGRATABLE	Engineering Workflow	Test (41)	Users are/aren't in project role - Condition	Show more
<input checked="" type="checkbox"/>	SUCCESS	Engineering Workflow	Test (41)	Add comment - Post function	Show more (3)

< 1 >

You can select a migration by its name at the top of the page. The youngest completed migration is always pre-selected (1). The section below provides meta-information about the selected migration. Besides a timestamp, meta information about the ratio of the migrated workflow rules is shown (2).

Each line shows the main information about one workflow rule (3):

Resolved

Check this box to mark a picked rule as "resolved"/"unresolved". If you consider that a workflow rule does not require any further action, you can classify it as "resolved" by selecting the checkbox in the column of the respective data row.

Status

The status displays the overall migration result of the workflow rule. When being migrated, workflow rules may produce multiple messages to every part of a configuration, providing hints and information for a Jira administrator. Messages may include information on whether there was a problem during migration and which part of the configuration may need to be addressed additionally.

They come with different severity levels, which are described below. In the overview table, the highest severity is shown for a workflow rule. E.g. if a migration results in one error and several warnings, it is shown with the status ERROR.

Event	Description	Example	Example feedback message
SUCCESS	The workflow rule has been migrated without issues.		
WARNING	The workflow rule has been migrated with some issues. It still can be executed, but may end up with unexpected results.	In case you used the feature of translating the error message in a validator, this is not possible in JWT Cloud, so no translation will be shown but the validator itself runs as expected.	Unlike the on-prem app, in JWT Cloud it is not possible to add translations to the error messages because of the limitations of Jira Cloud.
ERROR	There were errors during the migration of the workflow rule which prevent the rule from being executed.	In case parser functions are not available in JWT Cloud, the expression will not be evaluated correctly.	The JWT parser function "addMonths()" or its specific parameter set is not supported in JWT Cloud.
NOT MIGRATABLE	This workflow rule is neither available on JWT Cloud as a dedicated rule nor can it be migrated to a different rule. This rule is not available on the migrated workflow.	The rule Add or disable option in cascading select list field is not available in JWTC and thus receives the status Not migratable during a migration.	The condition "Users are/aren't in project role (condition)" is not available in JWT Cloud and thus cannot be migrated.

Workflows

The names of the migrated workflows are shown.

Transitions

The names of the migrated transitions are shown.

Workflow rules

The names of the migrated rules are shown. These are names that are used in JWT DC and differ from the ones in JWT Cloud.

Examples:

- [Update or copy field values](#) in JWT DC has the equivalent [Update fields](#) in JWT Cloud
- [Only users in a field](#) is not available in JWT Cloud, but will be migrated to a [Jira expression condition](#)

The type of the rule (condition, validator or post function) is displayed as well.

All columns can be filtered.

Rule migration details

The **Show more** button leads you to the detailed migration information of the respective workflow rule and is described below.

Overview

Rule migration details

Overview Edit workflow rule

Context: ENGINEERING WORKFLOW / IN PROGRESS (21)

On-prem workflow rule: CREATE ISSUE

Cloud workflow rule: CREATE ISSUE (BY JWT) / e0d79891-f3dc-4ec0-b068-8c077034a9e5

Select status Search parameter & messages

Status	Location	Parameter	Message	
ERROR	Additional option Optionally define...	Customer request channel	Customer request channel: There is no equivalent field code for "%{issue.customerRequestChannel}" in JWT Cloud.	Fix
ERROR	Additional option Optionally define...	Customer request channel	Unlike the on-prem app, in JWT Cloud it is not possible to set "Customer request channel" using the post function.	Fix

< 1 >

Cancel Mark as resolved

The **Overview** tab presents all details of the rule, starting with the workflow and transition names as **context** and the JWT DC and JWT Cloud rule name, which may differ as described above. In addition, the Jira Cloud workflow rule ID is displayed (1). This ID is useful when trying to find this rule in the view of a workflow transition where all post functions (and respectively conditions and validators) are listed. If you have multiple rules with the same name, e.g. [Send email](#), the ID will help you find the corresponding rule. Please note, that the ID can be found by expanding the view of a rule in the workflow transition view.

The table shows all feedback with helpful messages which has been found during the migration.

- Location - identification of the specific place in the DC configuration (Please note that migrating conditions and validators may result in translating them as expressions on the cloud side. This can lead to multiple messages, but just one expression to handle.)
- Message - actual message/feedback provided by the migration tool

The messages can be filtered by **Status**, **Parameter** and **Message**.

The selected rule can be marked as resolved directly by clicking the **Mark as resolved** button (2). The latter will also mark the rule as **Resolved** on the **Main view**.

Edit workflow rule

Overview Edit workflow rule

1 **Basic configuration ***
Define the required parameters for this condition.

Jira expression *

1 issue?.assignee?.accountId != user.accountId

Enter plain text and optionally use **field codes**, e.g. issue.summary, to insert field values.

By updating the configuration, the workflow rule should be marked as resolved in the migration log.

Cancel Update config

A Jira administrator has the possibility to update the configuration of a migrated rule via:

- **Fix** button in the **Main view**
- Switching to the **Edit workflow rule** tab

The **Edit workflow rule** tab provides the default JWTC Edit Rule Screen (1). Saving the configuration of the selected rule on this screen results in **immediately** saving it **without creating a draft** for a workflow (2). Jira administrator can also opt for setting the "resolve" status of the selected rule (3).

A migrated rule can be deleted from the workflow using the standard Jira Software interface: Settings -> Issues -> Workflows -> Edit Workflow -> Transition.

 **Transition an issue based on the following parameters:**   

Field	Value
Jira expression	Parser expression ▲ issue?.assignee?.accountId != user.accountId

Condition ID:
6a96feb6-7ecf-4eb0-82dd-775410a7b583

A rule cannot be edited or updated once deleted via Jira Software UI.

Example

In order to show typical examples for the messages, we present how dedicated parts of the JWT DC configuration of a [Create issue](#) post function are migrated and what is shown in the detailed view after the migration.

JWT DC configuration

Additional option

Optionally define further fields to be set.

Field	Value
 New comment	Parser expression   This is just a comment  
 Affected versions	Selected value v1 [Compare]  
 Assignee	Field in current issue ASSIGNEE  
Add field 	

Copy remaining fields

From current issue 

Select whether to copy remaining fields from a specific issue.

- All remaining fields
- Attachments
- Comments
- Issue links

Select the fields to be copied.

> Issue links

> Additional options

> Conditional execution

Run as

User *

Textfield 

Select the user that will be used to execute this post function.

JWT Cloud configuration after migration

Fields

Select additional fields to be set.

	Field	Value		
☰	Affects version/s	Selected value	Deleted value with id: ['10059']	 
☰	Assignee	Field in current issue	ASSIGNEE	 
Add field 				

› Issue links

Run as

User in field 

Select the user that will be used to execute this post function (the issue creator).

Current user 

Select the field containing the user.

› Conditional execution

Resulting messages in the detailed view

Rule migration details

[Overview](#) [Edit workflow rule](#)

Context: SOFTWARE SIMPLIFIED WORKFLOW FOR PROJECT COM / IN PROGRESS
On-prem workflow rule: CREATE ISSUE
Cloud workflow rule: CREATE ISSUE (BY JWT) / add8149a-0d82-4e5e-8655-245204f36985

Select status	Search parameter & messages			
Status	Location	Parameter	Message	
ERROR	Additional option Optionally define...	Affected versions	Unlike the on-prem app, in JWT Cloud an ID is expected to set the field "Affected versions" instead of a readable value.	Fix
ERROR	Additional option Optionally define...	New comment	Unlike the on-prem app, in JWT Cloud it is not possible to set "New comment" using the post function.	Fix
WARNING	Additional option Optionally define...	Assignee	Assignee: JWT DC returns the username, JWT Cloud returns the Atlassian account Id.	Fix
WARNING	Additional option Optionally define further fields to be set.	Copy remaining fields	The option to copy all the remaining fields of an issue is not available in JWT Cloud. We have removed the configuration.	Fix
WARNING	Run as	User	The non-user field "10000" was configured to be used as the executing user. As this configuration is not compatible with JWT Cloud, we have reset the value and the workflow rule will be executed as the current user. This might end in permission problems.	Fix

Cancel

Mark as resolved

If you still have questions, feel free to refer to our [support team](#).