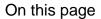
Copy excerpted value from new comments



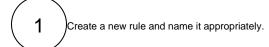
Configuration | Issue event | Boolean condition | Update field action | Import the example | Related use cases

Use case

Copy an **excerpted value** from the last comment using two **delimiters** when a new comment is posted and update a field with it.



Configuration



Providing a description will help you to identify what the rule does but this step is optional.



Issue event



Add a Trigger Issue event Issue Commented

No further configuration is needed.





Add a Condition Boolean condition



Expression

Adjust the following expression to restrict the scope of the automation to the project of your choice.

%{trigger.issue.project.key} = "PKEY"

Update field action

Next to the boolean condition, add an Action Update field

Field

For this use case, we will update the field Assignee.



Update to

Choose Value returned by parsed expression



Parser Expression

Set the mode to Advanced text and enter the following Parser Expression

*(?= username)"))

By replacing the texts "Assign to the user with " and " username" in the previous expression, you will be able to set different delimiters. The text between these delimiters will be copied.



Enable the rule by clicking on the **Enable button**





Import the example

Import the JSON file below to get started in no time.

JSON

After importing the JSON file, make sure to check the configuration of the rule. Non-existing configuration elements (issue types, fields, values etc.) will be highlighted.

```
"name": "Copy excerpted value from new comments",
    "description": "Copy an excerpted value from the last comment using two delimiters when a new comment is
posted and update a field with it.",
    "creator": "admin",
    "status": false,
    "triggerData": "6",
    "triggerType": "ISSUE_EVENT",
    "configuration": {
        "refs": [
            "issue",
            "system",
            "trigger.issue",
           "trigger.parent"
        ],
        "triggerType": "6"
    "children": [
        {
            "sequence": 0,
            "type": "BOOLEAN_CONDITION",
            "ruleEntityType": "CONDITION",
            "configuration": {
                "refs": [
                    "issue",
                    "project",
                    "system",
                    "trigger",
                    "trigger.issue",
                    "trigger.parent"
                "expression": "%{trigger.issue.project.key} = \"PKEY\"",
                "expressionParsingMode": "logical",
                "actingUser": "field_00020"
            },
            "children": [
                {
                    "sequence": 0,
                    "type": "UPDATE_FIELD",
                    "ruleEntityType": "ACTION",
                    "configuration": {
                        "refs": [
                            "issue",
                            "project",
                            "system",
                            "trigger",
                            "trigger.issue",
                            "trigger.parent"
                        ],
                        "fieldId": "00003",
                        "mode": "parser",
                        "value": "first(findPattern(%{trigger.issue.lastComment}, \"(?<=Assign to the user
with ).*(?= username)\"))",
                        "valueParsingMode": "textAdvanced",
                        "actingUser": "field_00020"
                    "children": null,
                    "hasChildren": false
            ],
            "hasChildren": true
    "hasChildren": true
}
```

Related use cases

Title	Automated action	JWT feature	Label
Inherit value from parent in Advanced Roadmaps hierarchy	Update field action	\$	
Copy excerpted value from new comments	Update field action	\$	
Bulk clear the issue resolution	Update field action	\$	STAFF PICK
Add components of the epic to the current issue	Update field action	&	
Sum up value in parent issue on field change in sub-tasks	Update field action	%	
Delete the attachments of an issue 30 days after closing it	Update field action	\$	
Update assignee and reporter to facilitate user deletion	Add comment action Assign issue action Update field action	\$	STAFF PICK
Bulk edit the issue resolution	Update field action	&	STAFF PICK
Keep the priority of parents and sub-tasks in sync	Update field action	\$	

If you still have questions, feel free to refer to our support team.